



Phone: 1-800-218-7508

www.superiorhealthplan.com

FAX: 1-800-690-7030

Superior HealthPlan requires that all services described on this list be authorized prior to the services being rendered. Requests should be submitted no less than 5 business days prior to the start of service. All services are subject to eligibility at the time of service and benefit limitations or exclusions.

Inpatient Hospitalization:

Pre-scheduled, elective admissions must have authorization prior to admission. Fax the request along with clinical to 1-800-690-7030.

Emergent inpatient admissions to any level of acute or sub-acute care, skilled nursing facilities, rehabilitation admission, and all other inpatient facility type require notification by the close of the next business day. Notification may be completed by contacting one of the numbers below: San Antonio

Region fax 877-650-6942, phone 866-615-9399

Corpus Christi Region fax 877-650-6940, phone 800-656-4817

El Paso/Lubbock/Amarillo Region fax 877-650-6941, phone 877-391-5923

Austin Region fax 877-650-6939, phone 800-218-7453 X 22026 or 22175

If unsure where to call or fax, call the Prior Auth Hotline at 1-800-218-7508 for assistance.

Non-Participating/Out of Network Providers:

Request for services from a non-participating, out of network facility, provider, or vendor in any location requires authorization. **Except in the case of emergent admissions. The notification process above should be followed.**

Services Requiring Auth

Specialists

- Chiropractor
- Oral Surgeon*
- Plastic and Reconstructive Surgery*
- Podiatry*
- Pain management *

*NOTE: Office visits do not require authorization; only procedures performed in any location require authorization

In Home/Outpatient Therapy/Rehabilitation

excludes initial and re-evaluation. Physician signature on treatment plan required

- Cardiac Rehab
- Occupational*
- Physical*
- Pulmonary Rehab
- Speech*

*NOTE: Therapy provided by an ECI provider as part of an ECI IFSP are excluded from authorization requirement

Other Services and Tests

- DME over \$500 purchase price each item
- Home Health/Skilled Nursing/Private-Duty Nursing
- Orthotics over \$500 purchase price each item
- Prosthetics over \$500 purchase price each item
- Hearing Aids for Medicaid adults 21 and over
- Nutritional Counseling (no authorization when performed as part of a THSteps exam or for ECI assessment)
- Sleep Study
- OB ultrasounds-limited to 3 ultrasounds for non-high risk pregnancy without authorization; no authorization required for high-risk pregnancy ultrasounds

Surgical or Other Procedures

- Abortion
- Bariatric Surgery
- Blepharoplasty
- Circumcision 1 year and older
- Implantable devices including Cochlear Implant
- Mammoplasty
- Otoplasty
- Rhinoplasty/Septoplasty
- Scar Revision/Excision of lesion
- Treatment of Varicose Veins
- Vagus Nerve Stimulation

Long Term Services & Support (LTSS)

- Personal Attendant Services (PAS)
- Day Activity & Health Services (DAHS)

STAR+PLUS Waiver Services:

- Personal Attendant Services (PAS)
- Day Activity & Health Services (DAHS)
- Nursing Services (In home)
- Emergency Response Services (ERS)
- Home Delivered Meals (HDM)
- Minor Home Modifications (MHM)
- Assisted Living (AL)
- Transition Assistance Services (TAS)
- Adult Foster Care (AFC)

Transportation

- Air transport
- Non-emergent ambulance-including facility to facility transport

Pharmaceuticals:

- Injectibles over \$100 administered in any outpatient setting
- Excludes: Chemotherapy Drugs J9000-J9999 (unless prescribed for off label use), Epogen/Aranesp for ESRD on Dialysis J0882 and J0886, Epogen and Neupogen for oncology J0881, J0885, J1440, J1441.
- Oncology drugs when utilized for off label purposes require authorization

Transplant:

- All services for Transplant Evaluation and Transplant Procedure

Radiology

- Precertification through NIA, Inc. is required for outpatient diagnostic procedures
- CT
- CTA
- MRI
- MRA
- PET
- Contact NIA at 1-800-218-7508 opt 3 or visit www.radmd.com

All authorization requirements for SSI Members in the El Paso & Lubbock Service Areas will follow the guidelines according to the Texas Medicaid Provider Procedures Manual