

Electronic Visit Verification (EVV) Compliance Reviews for State Fiscal Year (SFY) 2023



Superior HealthPlan conducts quarterly Electronic Visit Verification (EVV) compliance reviews to monitor contracted program providers, Financial Management Service Agencies (FMSAs) and Consumer Directed Services (CDS) employers to ensure compliance with EVV requirements and policies.

For these compliance reviews, Superior follows all guidance and requirements outlined in the [Texas Health and Human Service Commission \(HHSC\) EVV Policy Handbook](#).

EVV compliance reviews for State Fiscal Year (SFY) 2023 will be performed on the following:

- **EVV usage reviews**
- **EVV required free text reviews**
- **EVV landline phone verification reviews**

Please reference the table below for SFY 2023 EVV compliance review dates.

Quarter	Month and Year	Compliance Review Start Date (on or after)
1	September 2022, October 2022, and November 2022	March 15, 2023
2	December 2022, January 2023, and February 2023	June 15, 2023
3	March 2023, April 2023, and May 2023	September 15, 2023
4	June 2023, July 2023, and August 2023	December 15, 2023

For more information, please reference the [HHSC EVV Policy Handbook, section 10000 EVV Compliance Reviews webpage](#).

If you have questions regarding this information, please email Superior's EVV department at SHP_EVV@SuperiorHealthPlan.com.