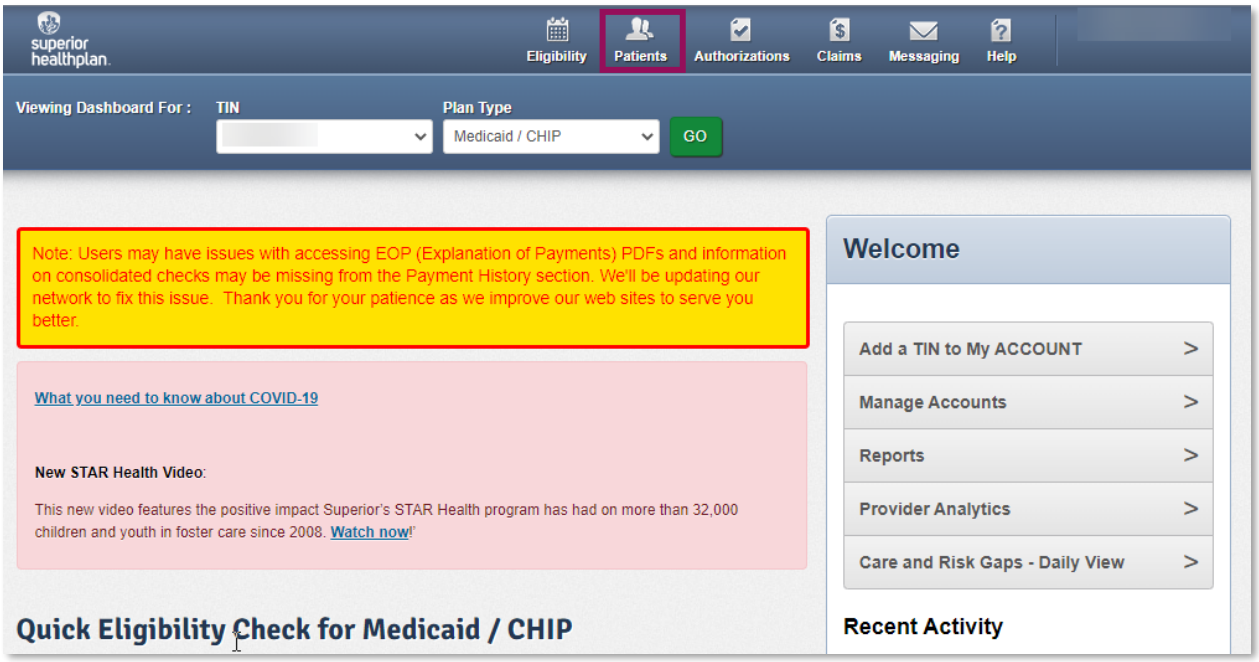
Locate a Member's Service Coordinator

Secure Provider Portal

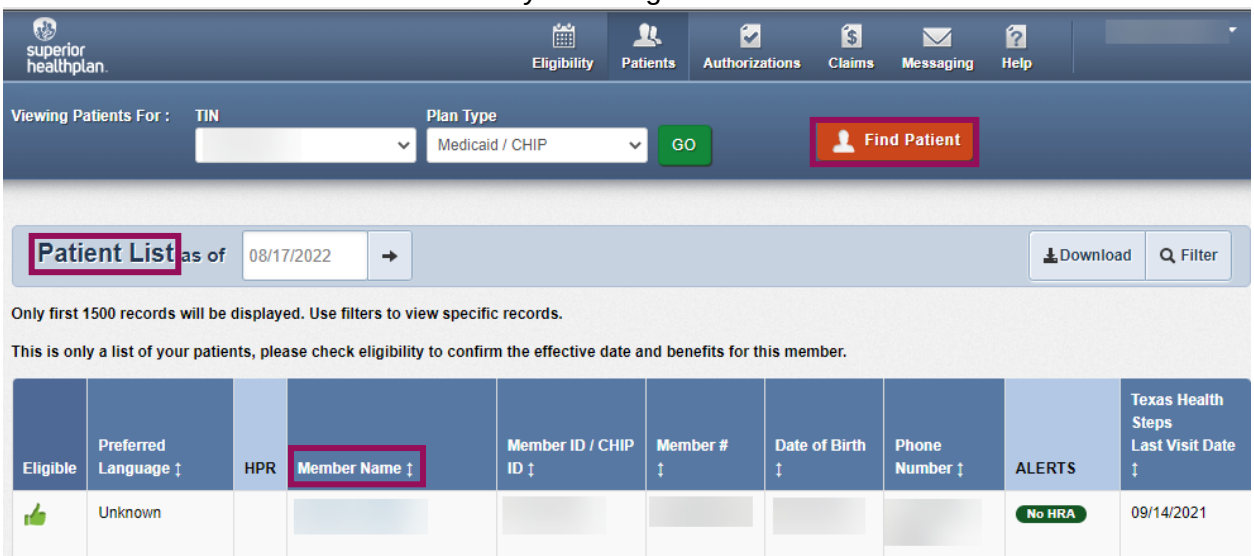
To locate a member's assigned Service Coordinator using Superior's Secure Provider Portal please follow the steps below:

1. Go to Provider.SuperiorHealthPlan.com and log in to Superior's Secure Provider Portal.

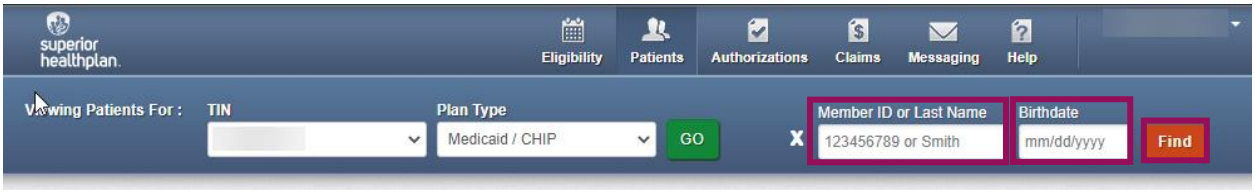
2. From the Main Tool Bar select the **Patients** tab at the top of your screen.



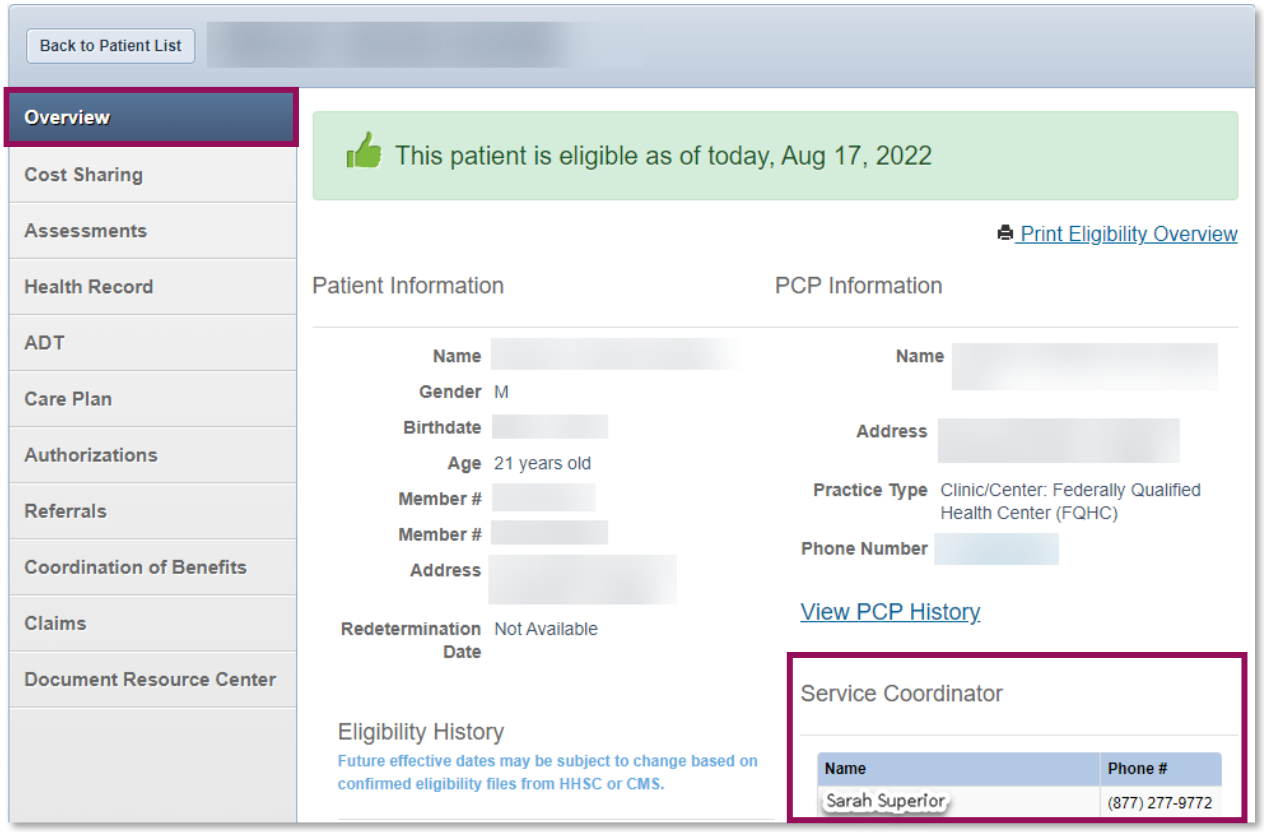
3. The **Patient List** will appear on the screen. You can find and select the member's name from the **Patient List** or search for the member by selecting **Find Patient**.



- Once you have selected **Find Patient**, enter the **Member ID or Last Name** and their **Birthdate**, then click **Find**.



4. Select the **Overview** tab to display the assigned **Service Coordinator** along with their phone number.



For additional questions, please contact your Account Management team.