Cost Sharing Quick Reference Guide



Cost Sharing data allows Nursing Facility (NF) providers to see what Resource Utilization Group (RUG) level is assigned to the member, the member's applied income for various date spans, as well as the number of days that have been paid for a given month. This lets the NF biller know if claims need to be resubmitted due to RUG changes that span across previously billed dates of service, or if claims processed prior to any RUG or applied income changes will be adjusted.

- 1. From the Superior website, hover over the FOR PROVIDERS tab at the top of the page and select Secure Portal Login in the drop down menu.
 - Home Find a Doctor Login Contact Q search superior Contrast On Off a a a a languagehealthplan FOR MEMBERS FOR PROVIDERS **GET INSURED** Secure Portal Login -FOR PROVIDERS Secure Portal Login Prior Authorization Secure Portal Login Superior HealthPlan is committed to prov Network Request or Update **Prior Authorization** Ð est tools possible to support their administrative needs. We encourage age of our easy-to-use secure Network Request or Update θ Training and Manuals web portal for fast resolution of routine r Training and Manuals Ð File claims electronically and directly to \$ Provider Resources fees. Our secure portal allows Explanation of Payment (EOP). you to submit your claims quickly and ea **Provider Resources** 0 Our electronic transactions capabilities Provider News & Information f vour claims. Provider News & Information The web portal can be used to: Verify member eligibility. Submit claims and check their status · Submit and confirm authorizations. · View detailed patient lists. For more information please reveiw the Secure Provider Portal Booklet. Secure Web Portal Support For support while using the web portal, please call 1-866-895-8443 or email: TX.WebApplications@superiorhealthplan.com
- 2. At the bottom of the page, select the blue login/register button.

3. Once the following page loads, log into the Secure Provider Portal with your User Name (Email) and Password.

superior healthplan	superior healthplan. Advantage		restures CREATE ACCOUNT	
The Toc Our site has been desig	DLS You Need Now! pred to help you get your job done Manage all products with ease in one location		Login User Name (Email) name@domain.com	
4	Check Eligibility Find out if a member is eligible for service.	l	Login	
	Authorize Services See if the service you provide is reimbursable.	l	Forgot Password / Unlock Account	
\$	Manage Claims Submit or track your claims and get paid fast.		Need To Create An Account? Registration is fast and simple, give it a try. Create An Account	

4. Under the **Quick Eligibility Check** section, input the **Member ID** or **Last Name** and the member's **Birthdate** and click the green **Check Eligibility** button to start the search.

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Quick	Eligibility Ch	eck		/			Welco	me			
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5. As the results load, click on the patient's name.

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Eligibility Check								_
Date of Service 06/06/2017 Member ID or Last Name 123456789	or Smith	DOB	mm/dd/yyyy	Check E	Eligibility		•	Print
ELIGIBLE SERVICE PATIENT NAME CHECKED			CARE GAPS					
6/06/2017		Nor	ne On File		Em	+ ergency Ro	om Visit?	* Remove
Terms and Conditions Priva	acy Policy	Copyright @	9 2017, Centene C	orporation				

6. The patient's record will load with a list of options on the left side of the page. Select the **Cost Sharing** tab to view the **Cost Sharing Summary** including **Income/Co-Payment (Applied Income)** and **Monthly Units**.

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Viewing Patients For :	Medicaid / C	HIP	GO	1 Find	Patient		-	_
Back to Patient List	EA ALMENDAR	EZ						
Overview								
Cost Sharing	Office Amount ER Amount	\$20.00 \$75.00						
Assessments	In-Patient Amount Generic RX Amount	\$75.00 \$10.00						
Care Plan	Brand RX Amount	\$35.00						
Authorizations	%FPL	151%-185%	of Federal Pov	erty Level (define	es premiu	m rate level)		
Referrals								
Coordination of Benefits								
Claims								

7. If the patient selected does not have any NF information listed in their record, the provider will see the screen shown below.

superior healthplan.		iii Eligibility	L Patients	a thorizations	S Claims	Messaging	2 Help	
Viewing Patients For :	Medicaid / CHIP	~		£ Find	Patient			
Back to Patient List	UA ALVARADO							
Overview	This member has no so pay							
Cost Sharing	This member has no co-pay							
Assessments								
Care Plan								
Authorizations								
Referrals								
Coordination of Benefits								
Claims								