Behavioral Health Outpatient Services



Prior Authorization Requirements Checklist

Before submitting prior authorization requests for Behavioral Health Outpatient Services to Superior HealthPlan, please ensure all of the following items are included with the request:

☐ Identifying member information.
☐ Provider name and identifier.
□ Current DSM diagnosis(es).
☐ Current psychotropic medications.
☐ Current symptoms requiring the service(s) requested.
☐ Treatment plan, including measurable short term goals, specific therapeutic interventions utilized and measurable expected outcomes of therapy.
□ Number and type of services requested, and anticipated dates that the services will be provided.
☐ Documentation of court-ordered or Texas Department of Family and Protective Services (DFPS)-directed services.



For any questions, please contact **Provider Services at 1-877-391-5921**. To request a copy of the Medical Necessity Criteria for a covered behavioral health service, please call 1-844-477-9614. To check which services require prior authorization, you can access **Superior's Pre-Auth Needed Tool**.