

Important Provider Resources



WEBSITE AND SECURE PROVIDER PORTAL

Visit SuperiorHealthPlan.com to find important information and resources for your practice and your patients.



Online Resources

- Appointment Accessibility Standards
- Complimentary Interpretation Services
- FAQs, Forms and Helpful Links
- Pharmacy Information
- Preferred Drug List (PDL)
- Provider Manuals
- Provider E-Newsletters
- Superior News and Updates



Helpful Information

- Annual Consumer Assessment of Healthcare Providers and Systems (CAHPS) Surveys
- Behavioral Health Toolkit
- Cultural Competency Resources
- HEDIS Program Information
- Member Rights and Responsibilities
- Practice Guidelines
- Provider Satisfaction Surveys
- Quality Improvement Program information



Secure Provider Portal

- ✓ Check patient eligibility
- ✓ Confirm patient PCP
- ✓ Submit and manage claims
- ✓ Submit prior authorizations
- ✓ Update demographic information
- ✓ View any patient gaps in care

Additional Resources

- Additional information can be found in Superior Provider Manuals, located at: www.SuperiorHealthPlan.com/providers/training-manuals.html
- To find more information about available provider resources, please visit: www.SuperiorHealthPlan.com/Quality-Program

For questions, additional resources or to request a printed copy of any materials, please call Provider Services at:

- STAR, STAR Health, STAR Kids, STAR+PLUS, CHIP, Allwell from Superior HealthPlan and Superior STAR+PLUS Medicare-Medicaid Plan (MMP) 1-877-391-5921
- Ambetter from Superior HealthPlan..... 1-877-687-1196