

# Requesting Electronic Prescription Drug Prior Authorization Using **CoverMyMeds**<sup>®</sup>



Superior HealthPlan is streamlining the Prior Authorization (PA) process for providers and pharmacists by offering CoverMyMeds for electronic prior authorization requests.

CoverMyMeds streamlines the medication PA process and provides a fast and efficient way to complete PA requests online. Benefits of using CoverMyMeds include:



**Automates the PA  
process for any drug.**



**Free for prescribers  
and their staff.**



**Receive faster  
determinations.**

- Elimination of telephone calls and faxes, saving up to 15 minutes per PA request.
- Renew previously submitted PA requests.
- Complete pharmacy-initiated requests electronically.
- Secure and Health Insurance Portability and Accountability Act (HIPAA) compliant.

## HOW TO USE COVERMYMEDS

**To use CoverMyMeds, providers should follow these steps:**

- 1. Log in:** Go to [CoverMyMeds.com](https://CoverMyMeds.com) and register for a free account, or log into your existing CoverMyMeds account.
- 2. Start a new request:** Click *New Request*, enter the drug name and the BIN, PCN and Rx Group from the patient's insurance card for the best results. If unavailable, enter the patient's plan or pharmacy benefit manager (PBM). Select the appropriate form and click *Start Request*.
- 3. Enter information:** Enter all demographic fields marked with a *Required* flag and click *Send to Plan*.
- 4. Complete the request:** Complete the returned list of patient-specific, clinical questions and click *Send to Plan* again to complete the request.
- 5. Confirmation:** Once the request has been reviewed, the determination will appear in your CoverMyMeds account.

## ADDITIONAL INFORMATION

If you have questions regarding the information contained in this update, contact: CoverMyMeds at **1-866-452-5017, Monday through Friday, 8:00 a.m. to 11:00 p.m.** Eastern Time (ET), and from **8:00 a.m. to 6:00 p.m. ET on Saturday**, or visit [www.covermymeds.com/main/prior-authorization-forms/](https://www.covermymeds.com/main/prior-authorization-forms/). Providers may also contact a CoverMyMeds Provider Engagement Specialist with any questions or concerns.

**PROVIDER SERVICES:**

**1-877-391-5921**

**SuperiorHealthPlan.com**

SHP\_20229096\_07202022

© 2022 Superior HealthPlan. All rights reserved.