

STAR Health Private Duty Nursing (PDN) Billing Information



Effective immediately, if a member receiving PDN services on a 2:1 or 3:1 ratio is hospitalized, you must notify the Member's Service Manager immediately.

To ensure proper payment for members receiving PDN services on a 2:1 or 3:1 ratio, when one member is hospitalized, the billing process is as follows:

1. If member with most hours (paid at 100%) is hospitalized:

Member to Nurse Ratio	Member	Required Modifier	Paid at
2:1	Member with second highest hours	No modifier required for the dates of partnered member's hospital stay	100%
3:1	Member with second most hours	No modifier required for the dates of partnered member's hospital stay	100%
	Member with least hours	U2 modifier required for the dates of partnered member's hospital stay	75%

2. If member with second highest hours is hospitalized:

Member to Nurse Ratio	Member	Required Modifier	Paid at
2:1	Member with most hours	No modifier required	100%
3:1	Member with most hours	No modifier required	100%
	Member with least hours	U2 modifier required for the dates of partnered member's hospital stay	75%

Please Note: Hospital dates of stay must match claims adjustment days for all other members affected. Once the hospitalized member is discharged from the hospital, the billing invoice should revert back to have the appropriate modifier as previously authorized unless the member has significant change in condition that warrants a 1:1 ratio post hospital discharge.

All clean claim filing requirements and timely filing guidelines remain in place.