



2020 Prior Authorization Denial and Approval Rates - CHIP

Service Type	Total PA Request	Approved	Denied	Total Requests Denied for Non-Covered Benefit	Total Requests Denied for lack of Medical Necessity	Denials Overturned on Internal Appeal	Denials Overturned thru External Review
Behavioral Health Services	565	96.81%	3.19%	0.18%	3.01%	0.71%	0.00%
Clinician Administered Drugs	187	94.65%	5.35%	0.00%	5.35%	2.14%	0.00%
DME/Medical Supplies/Implants	1,150	97.57%	2.43%	0.00%	2.43%	0.43%	0.00%
Genetic Testing & Counseling	2,189	95.34%	4.66%	0.00%	4.66%	0.05%	0.00%
Hearing and Audiology Devices and Services	35	91.43%	8.57%	0.00%	8.57%	0.00%	0.00%
Home Health Services	99	96.97%	3.03%	0.00%	3.03%	1.01%	0.00%
Imaging Services	9	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Medicine Services: Sleep Studies	311	99.68%	0.32%	0.00%	0.32%	0.00%	0.00%
Medicine Services: Therapy	7,492	96.49%	3.51%	0.00%	3.51%	0.80%	0.00%
Non Emergent Medical Transportation	11	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Surgical Services/Surgical Procedures/Transplants	3,881	99.02%	0.98%	0.00%	0.80%	0.15%	0.00%
TOTAL	15,929	97.07%	2.93%	0.01%	2.88%	0.51%	0.00%