

# Scaling up ECHO to address the Opioid Epidemic

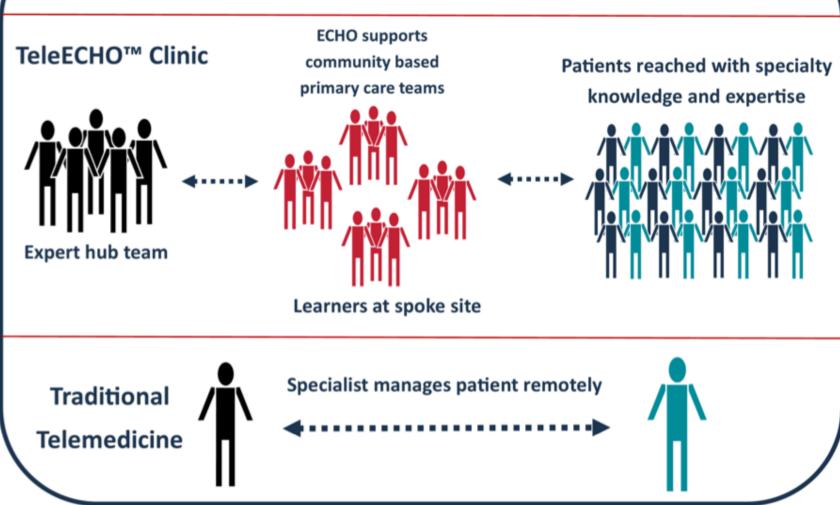
Miriam Komaromy, MD Associate Director, ECHO Institute February, 2018



Arora S., Thornton K., Murata G., et al. N Eng J Med. 2011;364(23):2199-207.

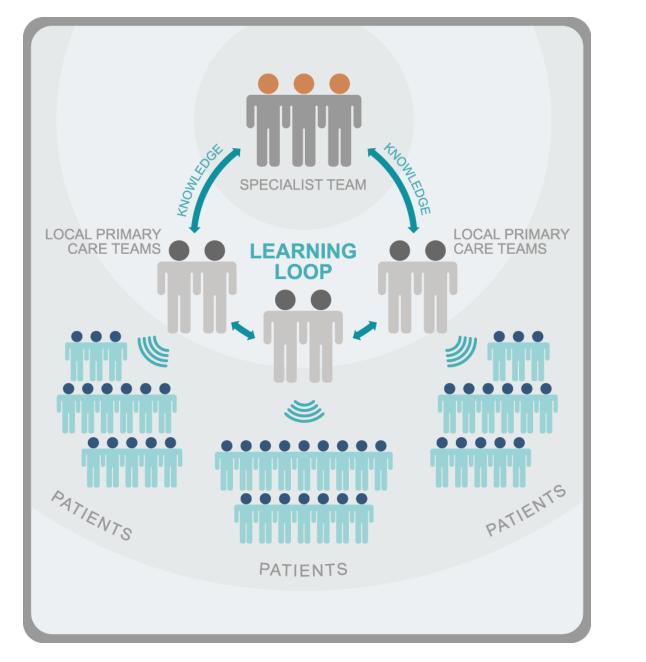


#### **ECHO vs. Telemedicine**



#### ECHO model is not 'traditional telemedicine'.



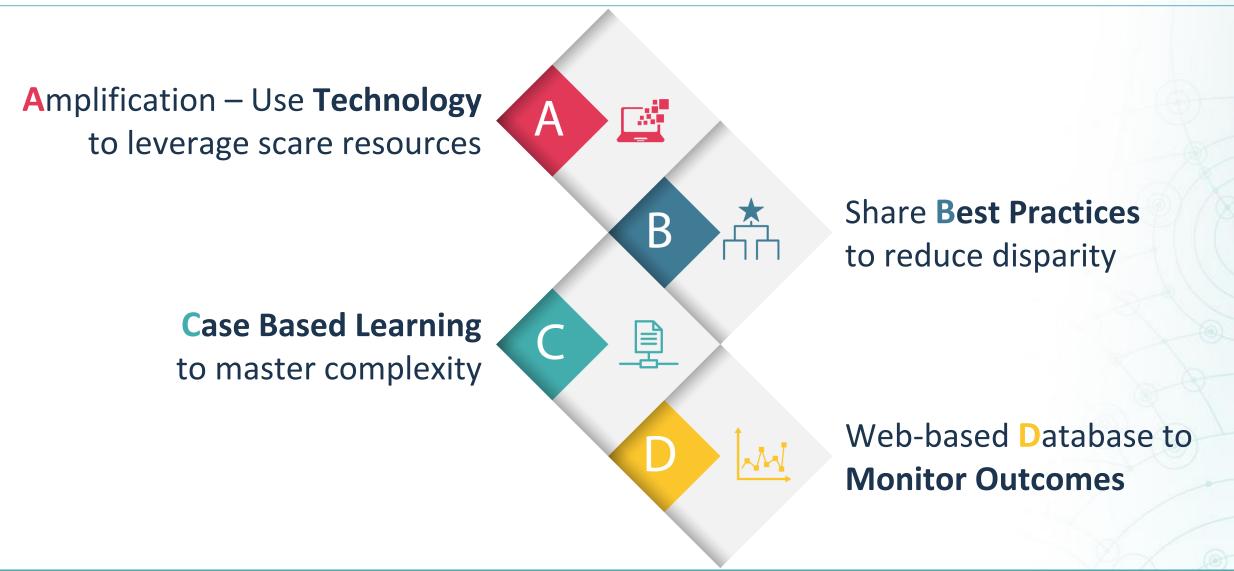




"Spokes"



### The ECHO Model





### **Benefits to Rural Clinicians**

- No-cost CMEs and Nursing CEUs
- Professional interaction with colleagues with similar interest
   Less isolation with improved recruitment and retention
- A mix of work and learning
- Access to specialty consultation



### **Goals of Project ECHO**

Develop capacity to safely and effectively treat Hepatitis C in all areas of New Mexico and to monitor outcomes.

Develop a model to treat complex diseases in rural locations and developing countries.



#### **Partners**

- University of New Mexico School of Medicine, Department of Medicine, Telemedicine and CME
- NM Department of Corrections
- NM Department of Health
- Indian Health Service
- FQHCs and Community Clinics
- Primary Care Association



### How well has model worked?

## 600 HCV teleECHO Clinics have been conducted >6,000 patients entered HCV disease management program

#### CME's/CE's issued:

#### Total CME hours 79000 hours at no cost for HCV and 19 other disease areas



### **Project ECHO Clinicians**

**HCV Knowledge Skills and Abilities (Self-Efficacy)** 

Community Clinicians N=25	<u>BEFORE</u> Participation MEAN (SD)	<u>TODAY</u> MEAN (SD)	Paired Difference (p-value) MEAN (SD)	<u>Effect</u> <u>Size</u> for the change
<ol> <li>Ability to assess and manage psychiatric co- morbidities in patients with hepatitis C.</li> </ol>	2.6 (1.2)	5.1 (1.0)	2.4 (1.3) (<0.0001)	1.9
<ol> <li>Serve as local consultant within my clinic and in my area for HCV questions and issues.</li> </ol>	2.4 (1.2)	5.6 (0.9)	3.3 (1.2) (< 0.0001)	2.8
<ol> <li>Ability to educate and motivate HCV patients.</li> </ol>	3.0 (1.1)	5.7 (0.6)	2.7 (1.1) (<0.0001)	2.4



#### **Project ECHO Clinicians** HCV Knowledge Skills and Abilities (Self-Efficacy)

Community Clinicians N=25	<u>BEFORE</u> Participation MEAN (SD)	<u>TODAY</u> MEAN (SD)	Paired Difference (p-value) MEAN (SD)	<u>Effect Size</u> for the change
Overall Competence (average of 9 items)	2.8* (0.9)	<b>5.5</b> * (0.6)	2.7 (0.9) (<0.0001)	2.9

Cronbach's alpha for the BEFORE ratings = 0.92 and Cronbach's alpha for the TODAY ratings = 0.86 indicating a high degree of consistency in the ratings on the 9 items.

Arora S., Kalishman S., Thornton K., et al. Hepatol. 2010;52(3):1124-33.



#### ORIGINAL ARTICLE

#### Outcomes of Treatment for Hepatitis C Virus Infection by Primary Care Providers

Sanjeev Arora, M.D., Karla Thornton, M.D., Glen Murata, M.D., Paulina Deming, Pharm.D., Summers Kalishman, Ph.D., Denise Dion, Ph.D., Brooke Parish, M.D., Thomas Burke, B.S., Wesley Pak, M.B.A., Jeffrey Dunkelberg, M.D., Martin Kistin, M.D., John Brown, M.A., Steven Jenkusky, M.D., Miriam Komaromy, M.D., and Clifford Qualls, Ph.D.

#### ABSTRACT

#### BACKGROUND

The Extension for Community Healthcare Outcomes (ECHO) model was developed to improve access to care for underserved populations with complex health problems such as hepatitis C virus (HCV) infection. With the use of video-conferencing technology, the ECHO program trains primary care providers to treat complex diseases.

#### METHODS

We conducted a prospective cohort study comparing treatment for HCV infection at the University of New Mexico (UNM) HCV clinic with treatment by primary care clinicians at 21 ECHO sites in rural areas and prisons in New Mexico. A total of 407 patients with chronic HCV infection who had received no previous treatment for the infection were enrolled. The primary end point was a sustained virologic response.

#### RESULTS

A total of 57.5% of the patients treated at the UNM HCV clinic (84 of 146 patients) and 58.2% of those treated at ECHO sites (152 of 261 patients) had a sustained viral response (difference in rates between sites, 0.7 percentage points; 95% confidence interval, -9.2 to 10.7; P=0.89). Among patients with HCV genotype 1 infection, the rate of sustained viral response was 45.8% (38 of 83 patients) at the UNM HCV clinic and 49.7% (73 of 147 patients) at ECHO sites (P=0.57). Serious adverse events occurred in 13.7% of the patients at the UNM HCV clinic and in 6.9% of the patients at ECHO sites.

#### CONCLUSIONS

The results of this study show that the ECHO model is an effective way to treat HCV infection in underserved communities. Implementation of this model would allow other states and nations to treat a greater number of patients infected with HCV than they are currently able to treat. (Funded by the Agency for Healthcare Research and Quality and others.)

From the Department of Internal Medicine (S.A., K.T., G.M., P.D., S.K., D.D., B.P., T.B., W.P., M. Kistin, J.B., M. Komaromy) and the Clinical and Translational Science Center (C.Q.), University of New Mexico; and Presbyterian Healthcare Services, Adult and Geriatric Behavioral Health Clinic (S.J.) — both in Albuquerque; and the Department of Internal Medicine, University of Iowa, Iowa City (J.D.). Address reprint requests to Dr. Arora at Project ECHO, 1 University of New Mexico, MSC07-4245, Albuquerque, NM 87131, or at sarora@ salud.unm.edu.

This article (10.1056/NEJMoa1009370) was published on June 1, 2011, at NEJM.org.

N Engl J Med 2011;364:2199-207. Copylght (2) 2011 Manachuntts Medical Society.

#### Hepatitis C

#### **Treatment Outcomes**

Hepatitis C						
	Outcome	ECHO	UNMH	P-value		
		N=261	N=146			
	SVR* (Cure) Genotype 1	50%	46%	NS		
	SVR* (Cure) Genotype 2/3	70%	71%	NS		
	Minority	68%	49%	P<0.01		

\*SVR=sustained viral response

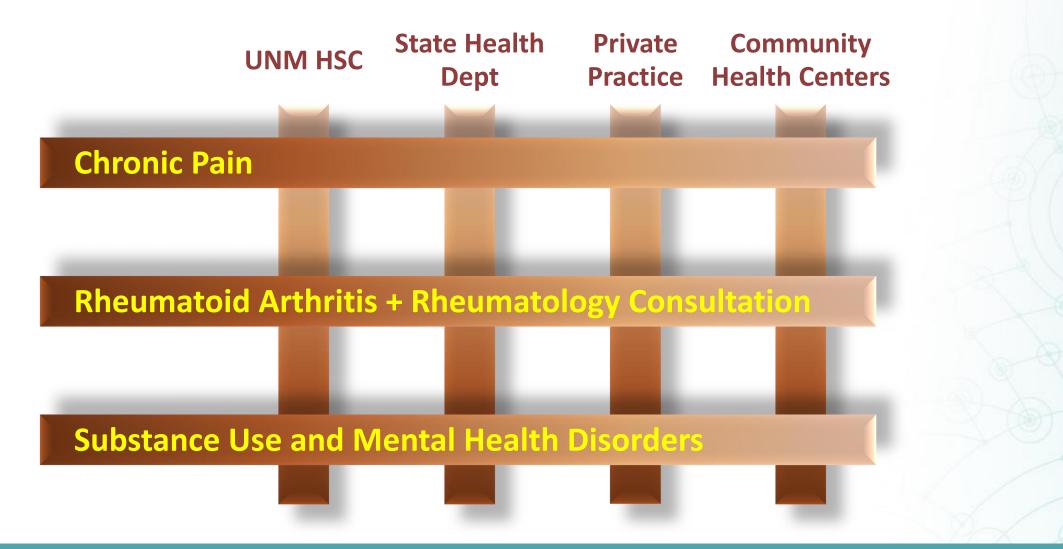
NEJM : 364: 23, June 9-2011, Arora S, Thornton K, Murata G

#### **Disease Selection**

- Common diseases
- Management is complex
- Evolving treatments and medicines
- High societal impact (health and economic)
- Serious outcomes of untreated disease
- Improved outcomes with disease management



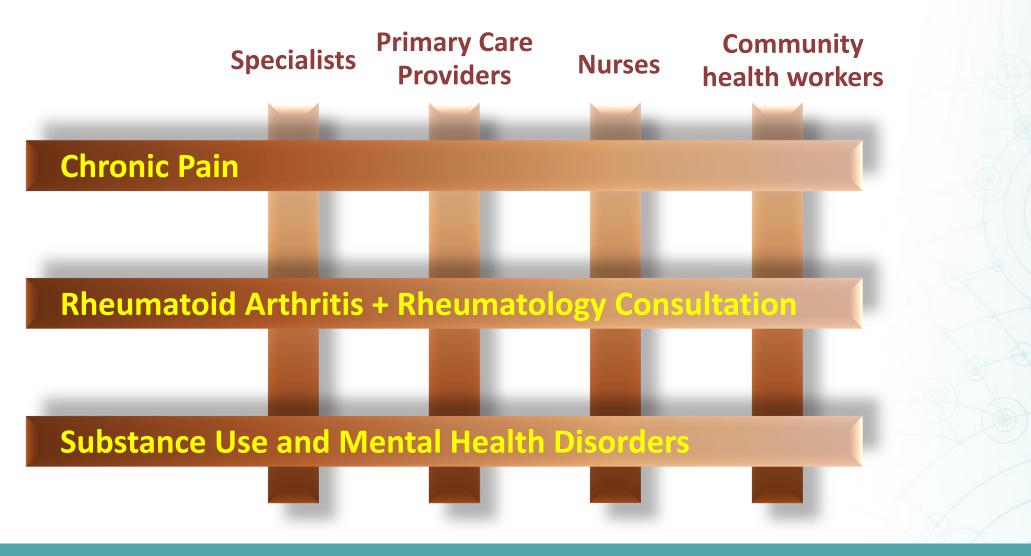
#### **Bridge Building** Pareto's Principle





### **Force Multiplier**

#### **Use Existing Community Clinicians**





#### **Successful Expansion into Multiple Diseases**

MON	TUE	WED	THURS	FRI
<u>Rheumatology</u>	<u>HBV</u>	Community Health Workers	CDC Good Health and Wellness in	<b>Opioid Addiction</b>
Bankhurst	• Gish	• CHW Team	Indian Country • Struminger	• Komaromy
<u>Tuberculosis</u>	<u>Bone Health</u>	Endocrinology & <u>Diabetes</u>	<u>Chronic Pain and</u> <u>Opioid</u> <u>Management</u>	Nurse Practitioner/ <u>Certified Midwife</u> <u>Primary Care</u>
Burgos	<ul> <li>Lewiecki</li> </ul>	• <u>Bouchonville</u>	• Comerci	• Van Roper
<u>Cardiology</u> • Achrekar,	<u>Crisis Intervention</u> for Community	Miners' Wellness	Prison Peer Education Program	Integrated Addictions and
Anderson & Yatskowitz	Policing Agencies • Duhigg	• Sood	• Thornton	<ul> <li><u>Psychiatry (IAP)</u></li> <li>Komaromy</li> </ul>
<u>Reproductive</u> <u>Health</u>	Seizures and Spells	<u>Hepatitis C (HCV)</u>	HIV/HCV Corrections	Antimicrobial Stewardship
• Singh	• Imerman	• Arora	<ul> <li>Iandiorio &amp; Thornton</li> </ul>	• Brett, Irizarry & Mercier



#### Addiction/Psychiatry lioise ( Asthma/Pulmonary Autism Child and Youth Epilepsy Clinic (CYE) Child Psychology Childhood Obesity lavajo Indian Reservation Chronic Pain and Headache CHW Care Competency Community Addictions Recovery Specialist umcari Complex Care Clinic Dementia Care Clinic Diabetes and Cardiovascular Care Estancia Disease Prevention Program Fort Sumna St Johns Endocrinology TeleECHO HCV HCV-HIS Apact Heart Failure Nation Fores Carrizozo Leve Hepatitis C - Community Hepatitis C - Correctional Truth Or Hepatitis C - IHS Hepatitis C -Community Lorington Safford High-risk Pregnancy HIV / AIDS (IHS) HIV/AIDS Integrated Addiction / Psychiatry New Mexico Peer Education Program Palliative Care Kermit Pediatric Obesity Ciudad Mor Juarez Psychiatry Pecos Agua Printa Rheumatology Ascensión 45 Women's Health/Genomics

#### ECHO Hubs and Spokes: State of New Mexico

#### **ECHO-AGE**

**Beth Israel Deaconess Boston** 

- 2:1 Matched Cohort Study
- 11 nursing homes received ECHO intervention. Matched with 22 controls
- Residents in ECHO Age facilities were 75% less likely to be physically restrained
- Residents were 17% less likely to be prescribed antipsychotics

Gordon S.E., Dufour A.B., Monti S.M., et al. J Am Med Dir Assoc. 2016;17(6):553-6.



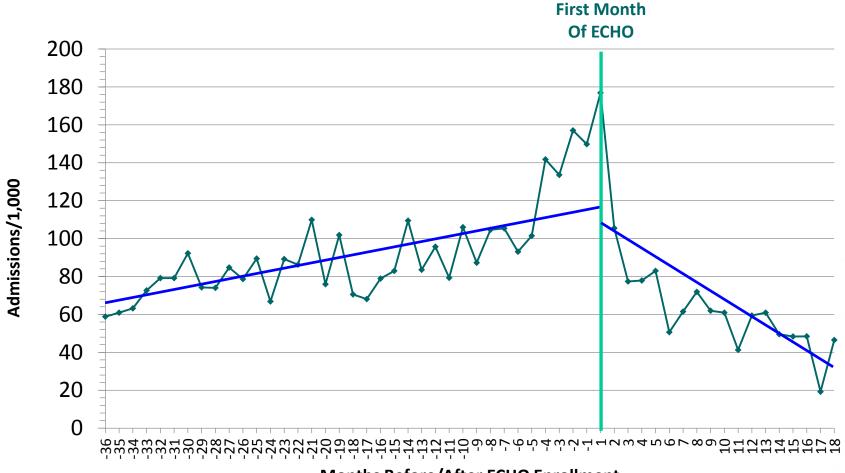
#### Geriatric Mental Health ECHO University of Rochester NY

- University of Rochester experts in geriatric psychiatry help train and mentor primary care clinicians in NY
- Since 2014, 500 clinicians have participated in their ECHO project funded by AHRQ
- There was a 20 % reduction in ED visits
- 24 % reduction in overall costs

Fisher, E., Hasselberg, M., Conwell, Y., et al. Popul Health Manag. 2017;20(5):342-7.



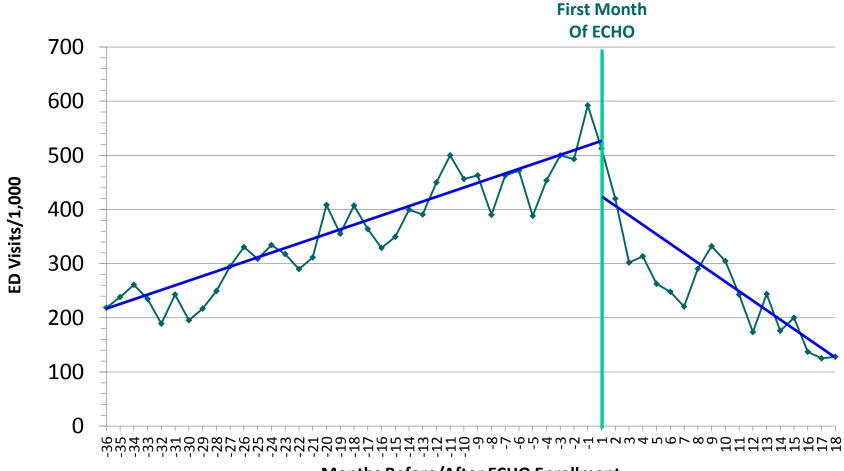
### ECHO Care: ADMISSIONS/1,000/MONTH



**Months Before/After ECHO Enrollment** 



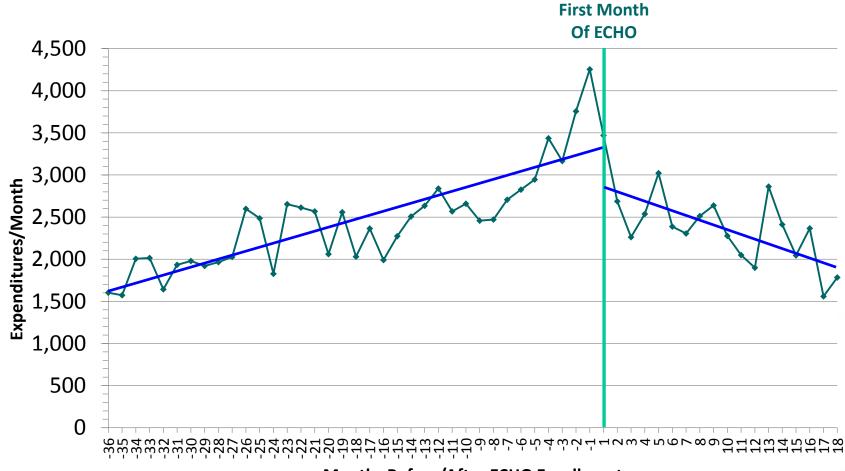
### ECHO Care: ED VISITS/1,000/MONTH



**Months Before/After ECHO Enrollment** 



#### **ECHO Care: -TOTAL EXPENDITURES/MONTH**



**Months Before/After ECHO Enrollment** 



#### "Pain ECHO" changes knowledge, confidence, and prescribing patterns

- VA PCPs who attended a mean of 28 sessions had increased confidence and knowledge about pain management
- PCPs from FQHCs who attended a Pain ECHO program for a mean of 39 sessions decreased prescribing of opioids <sup>1</sup>

1. Ball, Pain Medicine, 2017

2. Anderson, Pain Medicine, 2017



#### ECHO CHW Training Multiple Tracks

#### CHW Specialist Training

- Diabetes and cardiovascular risk reduction: Diabetes, Obesity, Hypertension, Cholesterol, Smoking Cessation, Exercise Physiology
- Opioid Use Disorder
- ECHO Care<sup>™</sup>: Complex Multiple Diagnoses
- Obesity Prevention: Diet, Exercise, Motivational Interviewing
- Prevention of Child Abuse and Neglect (PCAN)

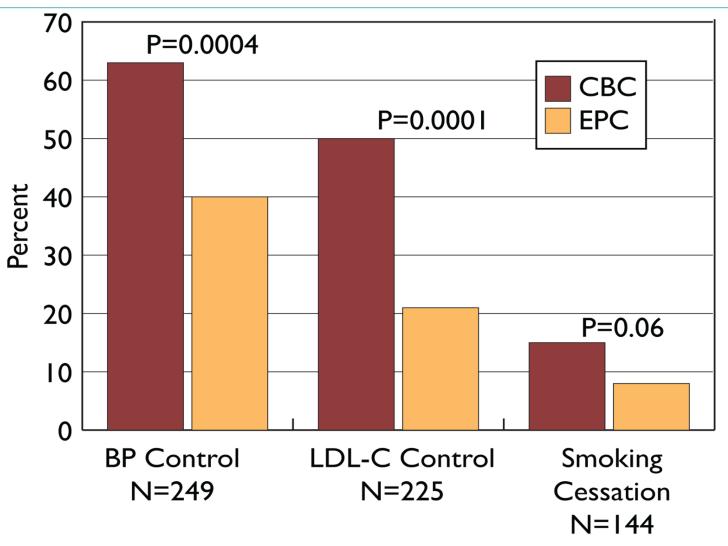


### Why is a CHW Intervention Effective?

- Live in Community
- Understand culture
- Appreciate economic limitations of patient and know community resources available to patient
- Often know family and can engage other social resources for patient
- Spend more time with patient



#### **Community Based Care for Cardiac Risk Factor Reduction** was more Effective than Enhanced Primary Care



Becker, D.M., Yanek, L.R., Johnson W.R., et al. Circulation. 2005;111:1298-1304.



### **Diabetes Specialty CHW Program**

- Narrow Focus Deep Knowledge
- Standardized Curriculum
  - 3 Day Onsite
  - Weekly ECHO sessions for 16 weeks
    - Diet
    - Exercise
    - Smoking Cessation
    - Motivational Interviewing
    - Gentle Nudges
    - Finger Stick
    - Foot Exam
  - Part of Disease Management Team

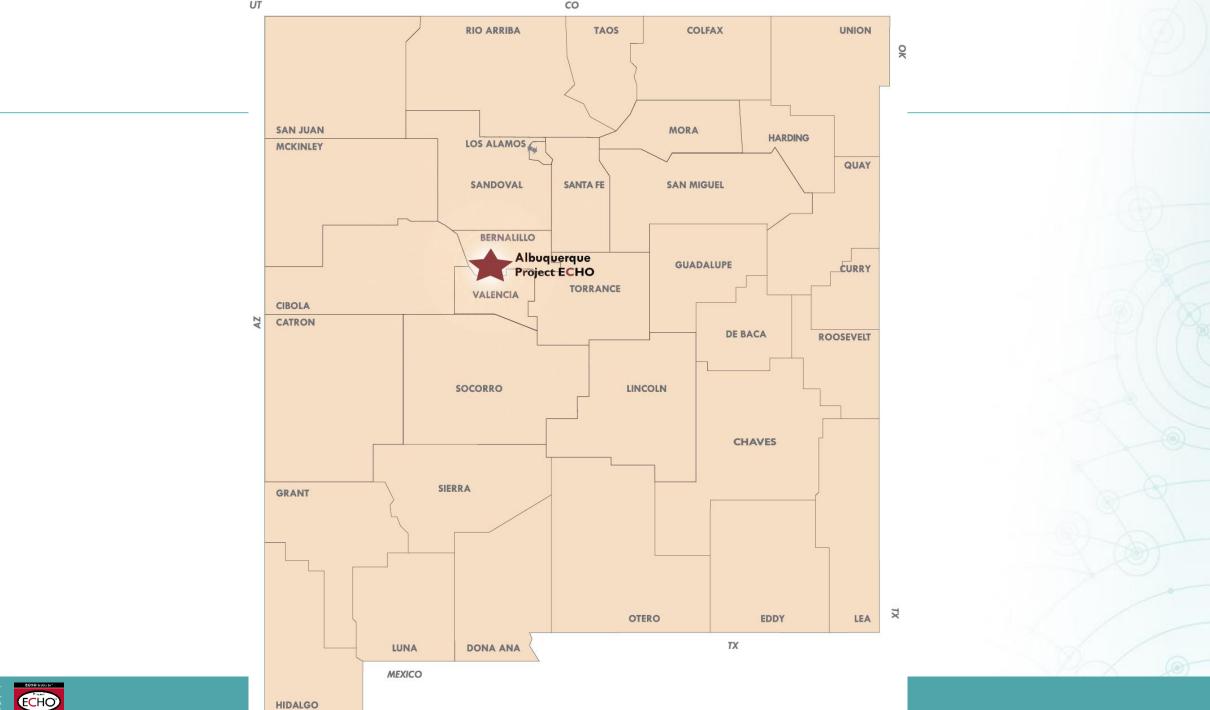


#### Community Health Workers in Prison The New Mexico Peer Education Program Pilot training cohort, CNMCF Level II, July 27-30, 2009

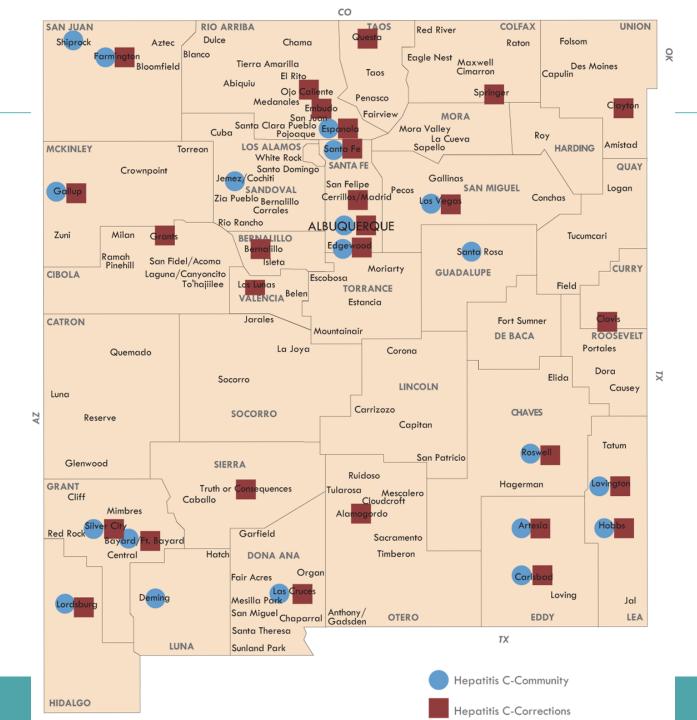


First day of peer educator training Photo consents on file with Project ECHO<sup>®</sup> and CNMCF









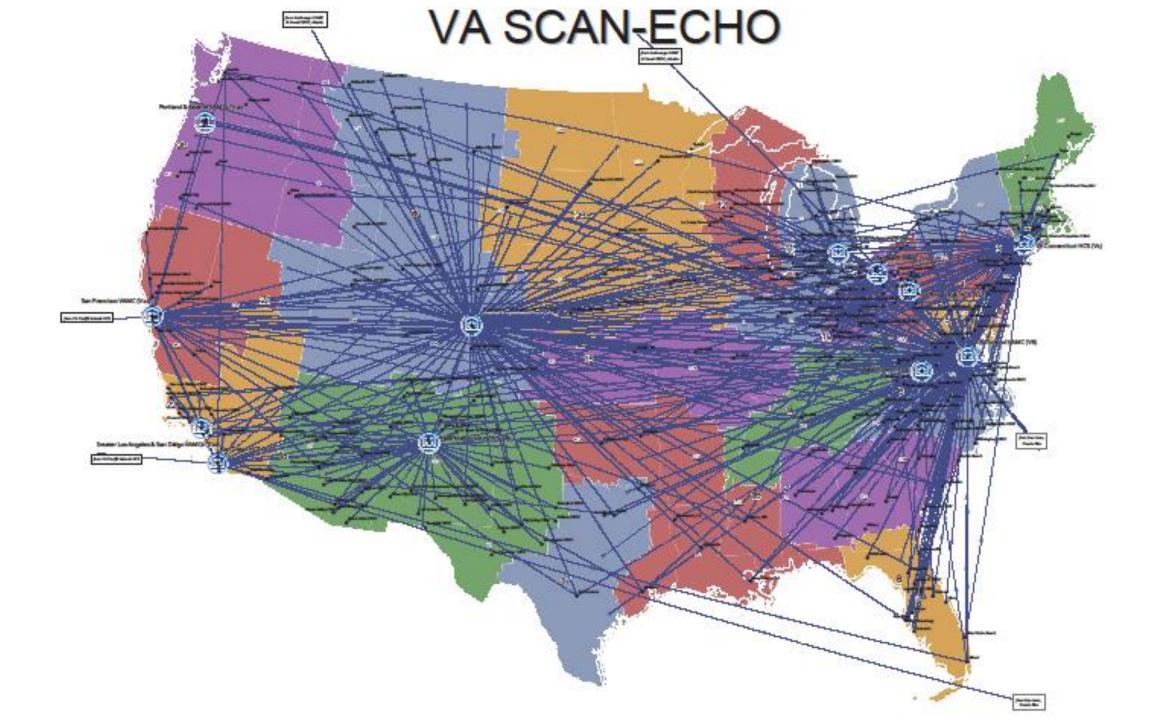




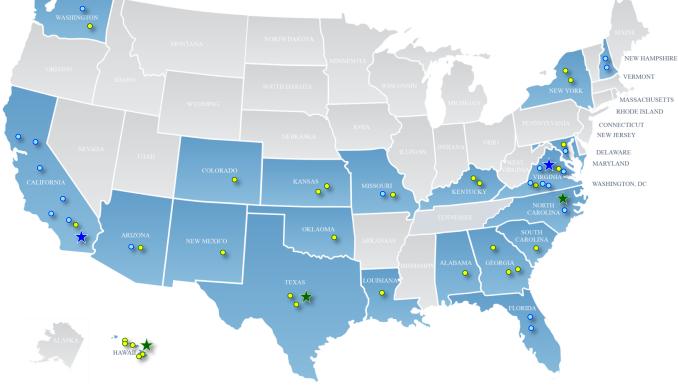


#### Addiction/Psychiatry lioise ( Asthma/Pulmonary Autism Child and Youth Epilepsy Clinic (CYE) Child Psychology Childhood Obesity lavajo Indian Reservation Chronic Pain and Headache CHW Care Competency Community Addictions Recovery Specialist umcari Complex Care Clinic Dementia Care Clinic Diabetes and Cardiovascular Care Estancia Disease Prevention Program Fort Sumna St Johns Endocrinology TeleECHO HCV HCV-HIS Apact Heart Failure Nation Fores Carrizozo Leve Hepatitis C - Community Hepatitis C - Correctional Truth Or Hepatitis C - IHS Hepatitis C -Community Lorington Safford High-risk Pregnancy HIV / AIDS (IHS) HIV/AIDS Integrated Addiction / Psychiatry New Mexico Peer Education Program Palliative Care Kermit Pediatric Obesity Ciudad Mor Juarez Psychiatry Pecos Agua Printa Rheumatology Ascensión 45 Women's Health/Genomics

ECHO Hubs and Spokes: State of New Mexico



#### **Army and Navy Pain Management ECHO Clinics**





\* Army ECHO Hubs: Regional Health Command-Europe (RHC-E) – Landstuhl, Germany | Regional Health Command-Central (RHC-C)-Joint Base San Antonio-Brook Army Medical Center - TX | Regional Health Command-Pacific (RHC-P)-Tripler Army Medical Center - HI | Regional U.S.ARMY Health Command-Atlantic (RHC-A) - Ft. Bragg, NC

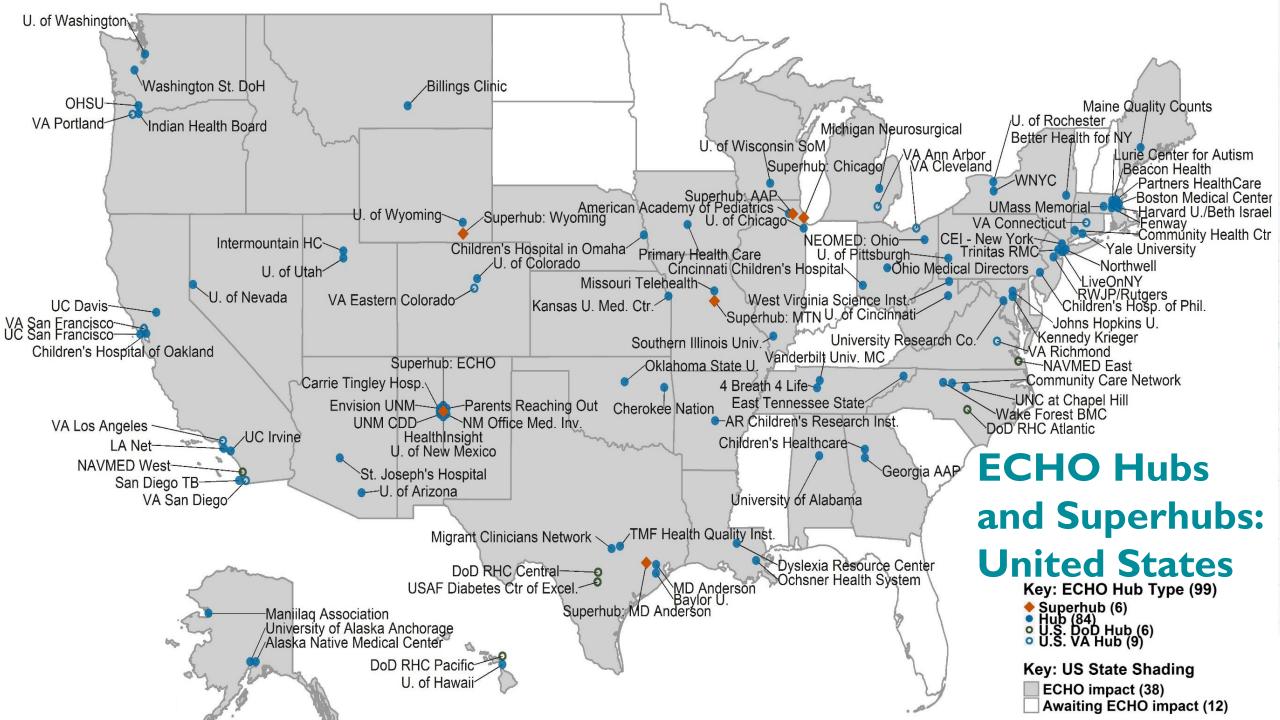
· Fort Meade

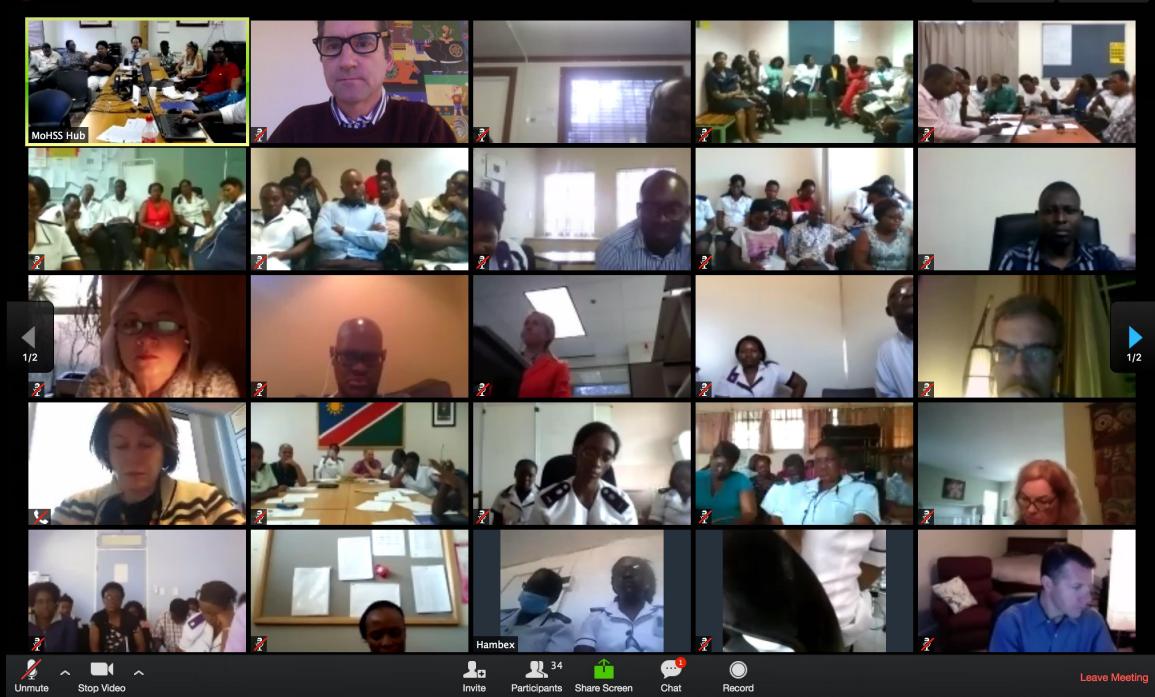
0	Belgium:	0	South Korea:
	Brussels		<ul> <li>Camp Casey</li> </ul>
	<ul> <li>Supreme Headquarters</li> </ul>		<ul> <li>Camp Humphreys</li> </ul>
	Allied Powers Europe		Camp Carroll
	(SHAPE)		Camp Walker
0	Germany:		· Brian Allgood Army Community
	<ul> <li>Grafenwoehr</li> </ul>		Hospital/ 121st Combat Suppor
	Hohenfels		Hospital
	<ul> <li>Katterbach</li> </ul>	0	Alabama:
	· Landstuhl Regional Medical		<ul> <li>Redstone Arsenal</li> </ul>
	Center (LRMC)/FHC	0	Arizona:
	LRMC/IMC		<ul> <li>Fort Huachuca</li> </ul>
	Stuttgart	0	California:
	Wiesbaden		Fort Irwin
	Vilseck	0	Colorado:
0	Italy:		<ul> <li>Colorado Springs</li> </ul>
	Livorno	0	Georgia:
	Vicenza		Fort Gordon
0	Japan:		Fort Benning
	Camp Zama		Ft. Stewart

0	Hawaii: • Schofield Barracks (Family	0	Missouri: • Fort Leonard Wood
	Medicine and Troop Medical Clinic)	0	New Mexico: • White Sands Missile Range
	Adult Medicine Patient	0	New York:
	Centered Medical Home		Fort Drum
	(PCMH) Tripler		West Point
	Family Medicine PCMH Tripler	0	Oklahoma:
	<ul> <li>Warrior Ohana PCMH</li> </ul>		Fort Sill
	VA Pain Clinic	0	South Carolina:
0	Kansas:		<ul> <li>Fort Jackson</li> </ul>
	<ul> <li>Fort Leavenworth</li> </ul>	0	Texas:
	Fort Riley		Fort Bliss
0	Kentucky:		Fort Hood
	Fort Knox	0	Virginia:
	<ul> <li>Fort Campbell</li> </ul>		<ul> <li>Joint Base Langley-Eustis</li> </ul>
0	Louisiana:		Fort Lee
	Fort Polk	0	Washington:
0	Maryland:		Madigan Army Medical Center

*	Navy ECHO Hubs: Navy Medicine East (NME)- Naval Medical Center (NMC) Portsmouth, VA   Navy Medicine West (NMW)- Naval Medical Center San Diego (NMCSD), CA					
0	Arizona: • NHYuma California: • NMCSD Naval Training Center • NH Lemoore • NH Twentynine Palms • NH Camp Pendleton • Naval Air Facility El Centro • Naval Air Station North Island Florida: • Naval Hospital (NH) Jacksonville • Naval Air Station Jacksonville Maryland: • NHC Pax River Missouri: • Behavioral Health Clinic (BHC) Boone North Carolina: • NH Camp LeJeune		New Hampshire: • BHC Portsmouth NH • Navy Safe Harbor Virginia: • NMC Portsmouth (Case Management, Pain Clinic, Physiatry, Internal Medicine) • BHC Oceana • TriCare Prime Clinic (TPC) Chesapeake • TPC Virginia Beach • 633rd Medical Group-Langley			











#### The "ECHO Act" (Expanding Capacity for Health Outcomes Act) Passed House/Senate by unanimous vote, November-December 2016 Signed into law by President Barack Obama, December 2016

Asks the Secretary of Health and Human Services to study the impact of Project ECHO on:

Mental and substance use disorders, chronic diseases and conditions, prenatal and maternal health, pediatric care, pain management, and palliative care

Implementation of public health programs, including those related toWorkforcedisease prevention, infectious disease outbreaks, and public health<br/>surveillance

Health care workforce issues, such as specialty care shortages andPublic Healthprimary care workforce recruitment, retention, and support for lifelonglearning

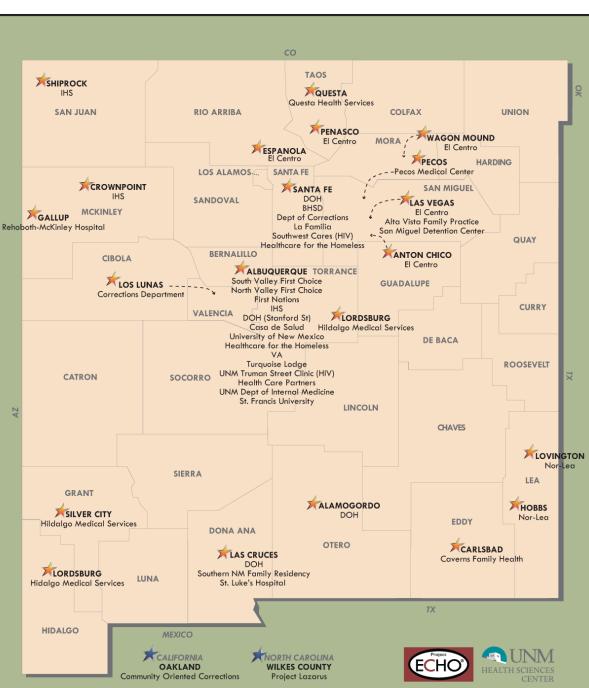
Rural andDelivery of health care services in rural areas, frontier areas, healthUnderservedprofessional shortage areas, and medically underserved areas, and toPopulationsmedically underserved populations and Native Americans



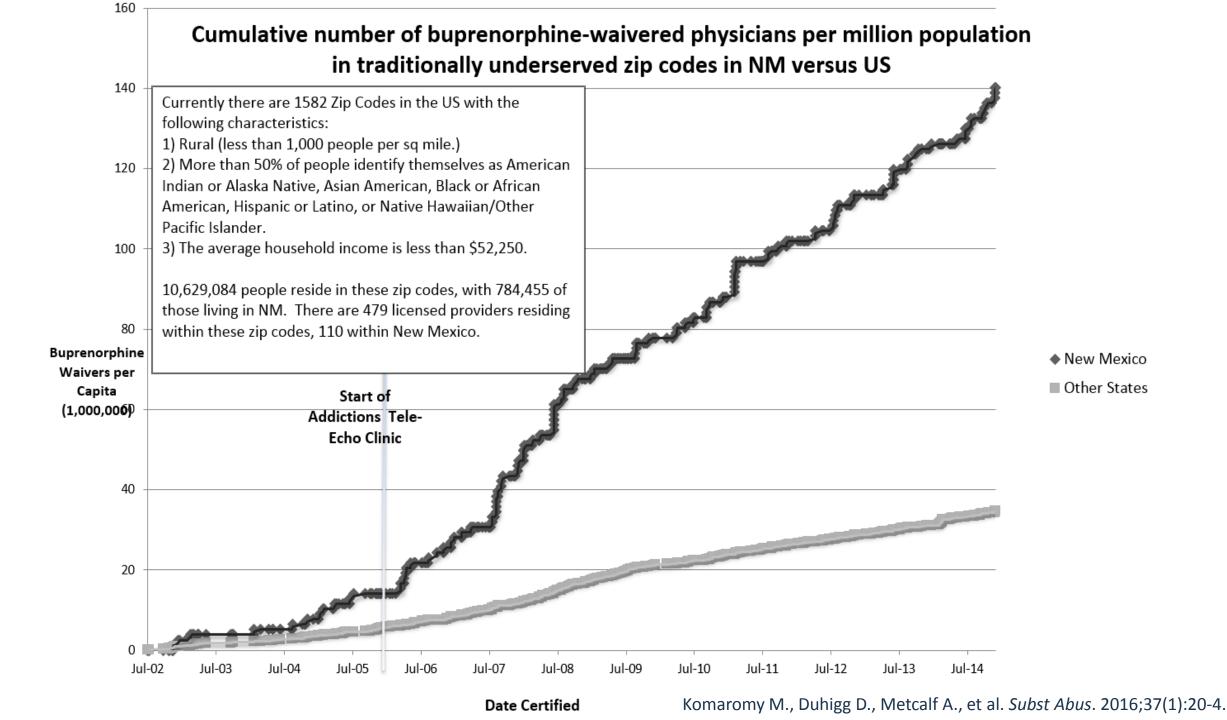
## Scaling ECHO to address the Opioid Epidemic

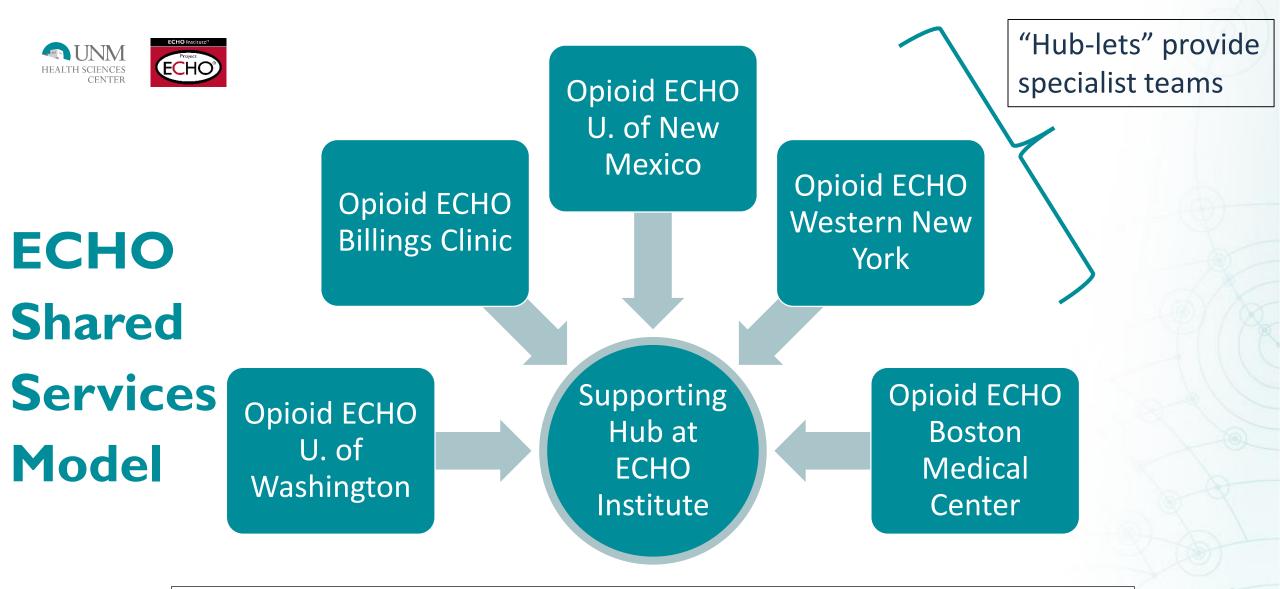


#### IAP CLINIC PARTICIPATION SITES





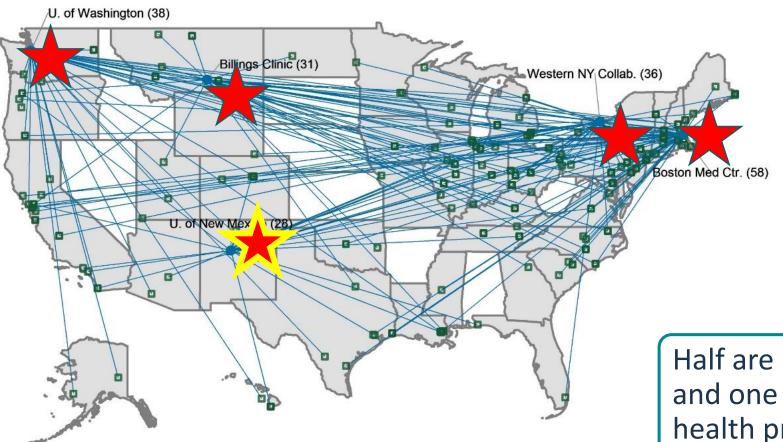




**Supporting hub** leads development of curriculum and provides IT, evaluation, and admin support, and participant recruitment for all hubs



# HRSA-funded National Opioid ECHO Program



## PARTICIPATION Year one

- 355 participants from
- 147 HRSA-funded health centers

Half are medical providers, and one third are behavioral health providers





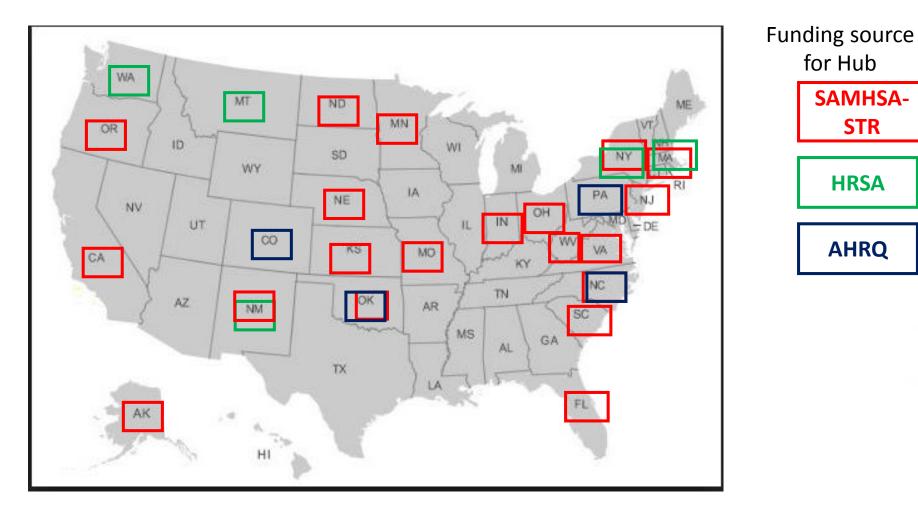
## **Opioid Addiction Treatment ECHO**

- Participants in ECHO for addiction/mental health report that presenting cases changes their management plan<sup>1</sup>
- For this national Opioid ECHO, early results show:
  - Impact of case-based learning in each session
     For those who presented a case:
    - 92% say input changed management plan

Learning from cases presented by others:

- 81% learned something new from a case presented that day which will change their care of their own patients
- Marked increase in confidence and significant increase in positive attitude

### Federal funding for Opioid Addiction Treatment ECHO



In 2017 \$0.5B was distributed to states through the CURES Act to address Opioid Use Disorder **20 states are implementing Opioid ECHO using CURES funds** 



# De-monopolizing medical knowledge

ECHO Hub	ECHO Focus	Contact	Email
Arkansas Children's Research Institute Hospital	Autism		
Billings Clinic	Addictions/Psychiatry ECHO for Corrections	Sarah Porter-Osen	SPorterOsen@Billin
Billings Clinic	Autism	Sarah Porter-Osen	SPorterOsen@Billi
Billings Clinic	Behavioral Health for Corrections	Sarah Porter-Osen	SPorterOsen@Billin
Billings Clinic	Behavioral/Mental Health	Sarah Porter-Osen	SPorterOsen@Billi
Children's Hospital of Philadelphia	Autism	Christina DiSandro	DISANDROC@ema
Cincinnati Children's Hospital Medical Center	Autism	Elizabeth Cordova	eecordova@salud.
Community Health Center, Inc.	Behavioral/Mental Health	Agi Erickson	ericksa@chc1.com
East Tennessee State University	Epilepsy	Linda Gail Adams	adamsl@etsu.edu
Kennedy Krieger Institute	Behavioral/Mental Health	Mary Leppert	Leppert@kennedy
Lurie Center for Autism	Autism	Audrey Wolfe	AWOLFE2@mgh.hi
Missouri Telehealth Network	Autism	Lindsey Beckmann	showmeecho@hea
Missouri Telehealth Network	Child Psychiatry	Lindsey Beckmann	showmeecho@hea
Northwell Health	Behavioral/Mental Health		
Oklahoma State University - Center for Health Sciences	Psychiatry	Tara Jackson	tara.m.jackson@ok
Oregon Health & Science University	Child Psychiatry	Bryan Cochran	cochranb@ohsu.ec
Oregon Health & Science University	Psychiatric Medication Management	Bryan Cochran	cochranb@ohsu.eo
Primary Health Care	Behavioral/Mental Health	Bery Engebretsen	bengebretsen@ph
Robert Wood Johnson Partners/Rutgers	Autism	Kathy Dodsworth-Rugani	Kathy.Dodsworth-I

## Echo.unm.edu "join an ECHO"

The vast majority of ECHO hubs around the US and around the world do not charge learners/learner organizations



Support for starting/expanding Opioid ECHO in your state

- 3-day "immersion" training offered monthly in New Mexico for ECHO partners
- Tools available for Opioid ECHO shared services model
  - Materials for outreach and recruitment
  - 12-session curriculum
  - Evaluation tools
  - Consultation
- Opioid ECHO collaborative recently launched to support evaluation and research on the impact of Opioid Addiction Treatment ECHO



States can use the ECHO shared-services model to scale-up their workforce to meet the need for prevention, screening, and treatment of opioid use disorder



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