

How to Use the Pre-Authorization Tool



Superior’s online Pre-Authorization Tool enables providers to determine whether or not a Prior Authorization (PA) is needed by answering a series of questions and searching by procedure codes.

Instructions:

1. Go to www.SuperiorHealthPlan.com/providers.html.
2. Under **Provider Quick Links**, click **Pre Auth Check**.

For Providers

Login

If you are a contracted Superior HealthPlan provider, you can register now. If you are a non-contracted provider, you will be able to register after you submit your first claim.

Once you have created an account, you can use the Superior HealthPlan provider portal to:

- Verify member eligibility
- Manage claims
- Manage authorizations
- View patient list
- Login/Register

[login/register](#)

Join Our Network

Thank you for your interest in becoming a Superior HealthPlan network provider. We look forward to working with you to improve the health of the community.

[join our network](#)

Provider Quick Links

- PRE AUTH CHECK**
- SUBMIT CLAIM/CHECK CLAIM STATUS**
- PREFERRED DRUG LIST**

3. Select **Product** (Ambetter, Medicaid, Medicare Advantage or STAR+PLUS MMP).

Prior Authorization

Use our tool to see if a pre-authorization is needed. It's quick and easy. If an authorization is needed, you can access our login to submit online.

[Pre-Auth Needed Tool - Ambetter](#) | [Medicaid](#) | [Medicare Advantage](#) | [STAR+PLUS MMP](#)

Please note that failure to obtain authorization may result in administrative claim denials. Superior HealthPlan providers are contractually prohibited from holding any member financially liable for any service administratively denied by Superior for the failure of the provider to obtain timely authorization.

Check to see if a pre-authorization is necessary by using our online tool. Select a product line to get started.

Click on the links below for more information.

4. Answer questions listed. In order to search by a specific procedure code **No** must be selected on all questions.

Please note: If you receive a notice that the service requires PA, please submit your request by logging into Provider.SuperiorHealthPlan.com or by faxing one of the Superior PA forms found on the [Provider Forms](#) page.

Medicaid Prior Authorization

DISCLAIMER: All attempts are made to provide the most current information on the Pre-Auth Needed Tool. However, this does NOT guarantee payment. Payment of claims is dependent on eligibility, covered benefits, provider contracts, correct coding and billing practices. For specific details, please refer to the [provider manual](#). If you are uncertain that prior authorization is needed, please submit a request for an accurate response.

Vision services need to be verified by [Envolve Vision Services](#)
Dental services need to be verified by [DentaQuest](#)
Behavioral Health/Substance Abuse need to be verified by [Cenpatico](#)
Non-participating providers must submit [prior authorization](#) for all services*
For non-participating providers, [Join Our Network](#)

**Please note, Incontinence Supplies ordered through the preferred DME provider do not require prior authorization.*

Would this be for Family Planning services billed with a contraceptive management diagnosis?

Yes No

Types of Services	YES	NO
Are services being provided by a non-participating provider?	<input type="radio"/>	<input checked="" type="radio"/>
Is the member being admitted to an inpatient facility?	<input type="radio"/>	<input checked="" type="radio"/>
Are anesthesia services being rendered for dental procedures?	<input type="radio"/>	<input checked="" type="radio"/>
Is the member receiving oral surgery services?	<input type="radio"/>	<input checked="" type="radio"/>
Is the member receiving plastic and reconstructive surgeon services?	<input type="radio"/>	<input checked="" type="radio"/>
Is the member having chiropractic services?	<input type="radio"/>	<input checked="" type="radio"/>
Is the member receiving podiatry services?	<input type="radio"/>	<input checked="" type="radio"/>

Enter the code of the service you would like to check:

Code...

