Prior Authorization List

Revised 10/28/16

Phone: 1-800-218-7508
Fax: 1-800-690-7030
Outpatient: 1-844-310-5517 (CHIP requests only)

Superior HealthPlan requires that all services described on this list be authorized prior to the services being rendered. Requests should be submitted no less than 5 business days prior to the start of service. All services are subject to eligibility at the time of service and benefit limitations or exclusions.

**Inpatient Hospitalization:**
Pre-scheduled, elective admissions must have authorization prior to admission. Fax request along with clinical documentation to 1-800-690-7030. Emergent inpatient admissions to any level of acute or sub-acute care, skilled nursing facilities, rehabilitation admission and all other inpatient facility type require notification by the close of the next business day. Phone notifications: call 1-855-594-6103 for all regions, except Medicaid RSA and CHIP RSA which is 1-877-804-7109. Web notifications: www.SuperiorHealthPlan.com.

**Fax notifications:**
- Austin: 1-877-650-6939
- Corpus Christi: 1-877-650-6940
- Dallas: 1-855-707-5480
- El Paso: 1-877-650-6941
- Lubbock/Amarillo: 1-866-865-4385
- McAllen (Hidalgo): 1-877-212-6661
- San Antonio: 1-877-650-6942
- Medicaid RSA and CHIP RSA: 1-877-505-0823

**Non-Participating/Out of Network Providers:**
Request for services from a non-participating, out of network facility, provider or vendor in any location requires authorization. Exception: emergent admissions, whereby the notification process above should be followed.

**Services Requiring Authorization:**

**Pharmaceuticals (Fax request to 1-866-683-5631):**
- Botox, Viscosupplementation
- Injectable medications with miscellaneous billing codes
- Synagis
- All off-label chemotherapy requires preauthorization.

Excludes: epogen/aranesp for ESRD members on dialysis
Excludes: epogen/neupogen for oncology members.
Excludes: chemotherapy j9000-j9999 prescribed by oncologist

**Surgical or Other Procedures:**
- Abortion
- Bariatric Surgery
- Blepharoplasty
- Dental Anesthesia
- Circumcision 1 year and older
- Hysterectomy
- Infertility
- Implantable devices including Cochlear Implant
- Mammaplasty
- Otoplasty
- Rhinoplasty/Septoplasty
- Scar Revision
- Excision/scraping/shaving of lesions
- Treatment of Varicose Veins
- Vagus Nerve Stimulation

**Transplant**
All services for Transplant Evaluation and Transplant Procedures.

**Long Term Services & Support (LTSS)**
STAR Kids and STAR Health LTSS fax line: 1-877-644-4561
STAR+PLUS LTSS fax line: 1-866-224-8254
- Personal Attendant Services
- Day Activity & Health Services
- Personal Care Services
- Nursing Services (In home)
- Home Delivered Meals
- Assisted Living
- Adult Foster Care
- Minor Home Modifications
- Adaptive Aids
- Emergency Response Services
- Transition Assistance Services
- Employment Assistance
- Supported Employment
- Respite Services
- Flexible Family Support Services

**Radiology**
Contact NIA at 1-800-218-7508 opt 3 or visit www.radmd.com
- Precertification through NIA, Inc. is required for outpatient diagnostic procedures:
  - CT, CTA, MRI, MRA, PET
- Cardiac imaging modalities (all products effective 2/1/14):
  - CCTA Stress Echo, Echocardiography (only for STAR+PLUS), and Nuclear Cardiology

**Vision**
Contact Envelope Vision at 1-877-865-1077, or visit https://visionbenefits.envelopehealth.com