



Bridges to Excellence Provider Incentive Program

SuperiorHealthPlan.com

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Bridges to Excellence (BTE) is a provider recognition program from Health Care Incentives Improvement Institute (HCI3) designed to measure the quality of care delivered, with a focus on managing patients with chronic conditions.

To address the widespread diabetes issue in Texas, Superior HealthPlan is now a proud partner of HCI3's Bridges to Excellence® (BTE) Diabetes Care Incentive Program. The BTE Diabetes Care Incentive Program is a clinician recognition program intended to identify clinicians who deliver high-value care to patients with diabetes.

“Diabetes affects one in three Texans and costs the state more than \$12.5 billion a year. The number of adult Texans with diabetes is expected to quadruple over the next three decades to nearly 8 million.”

- Texas Health Institute



Bridges to Excellence

Overview

BTE has recognition programs for health-care professionals who work with asthma, cardiac, CHF, cardiology, COPD, CAD, AGA IBD, depression, diabetes, hypertension, physician office, spine and medical home. Each program has three (3) levels of recognition; I, II and III each indicating a different performance level.

Once recognized, providers are eligible for incentive programs from health plans, like Superior, as well as entry in HCI3's Inquire system. Inquire is a consumer resource for finding high-quality providers, and is available online or through a smart phone app.

Studies of the BTE program demonstrate that participation in BTE programs leads to improved provider performance, better patient health and reduced costs-of-care.

Find out more at http://www.hci3.org/programs-efforts/bridges-to-excellence/recognition_programs.

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Becoming Recognized

The first step to achieving BTE recognition is to decide which of HCI3's chronic conditions program is the best fit. A provider must treat at least 25 patients with the chronic condition to qualify. Another important consideration are the rewards available for the different programs. Details on the awards can be found at http://www.hci3.org/programs-efforts/bridges-to-excellence/recognition_programs.

Superior incentives providers who participate in the BTE diabetes program. Data can be submitted through NCQA's Diabetes Incentive Program, through the Bridges to Excellence application, or directly from certain Electronic Medical Records (EMRs). Once the data is received, it is reviewed by a performance assessment organization to see if the provider qualifies for recognition. Review details on how to apply for recognition at http://www.hci3.org/programs-efforts/bridges-to-excellence/participate_in_bridges_to_excellence.

Bridges to Excellence Diabetes Program

HCI3 worked with diabetes experts to create measures to assess and reward high performing providers. To earn recognition in diabetes, clinicians must meet benchmarks on measures such as:

- Blood pressure
- LDL levels
- HBA1c levels
- Ophthalmologic and podiatry exams
- Nephropathy assessment
- Body mass index



Superior's Bridges to Excellence Diabetes Incentive Program

Overview

Superior providers who participate in any product line, have an open panel or are accepting new patients in the case of specialists, and are BTE recognized for diabetes will be eligible for the incentive program.

Incentives are allocated on a Per-Member-Per-Year (PMPY) bonus. The value of each incentive is dependent on the level of recognition achieved.

- Level I: \$100/PMPY
- Level II: \$125/PMPY
- Level III: \$150/PMPY

Frequency of Payment

Incentives will be paid quarterly. Superior will pay the provider 25% of the PMPY amount for each of the first (March 30th), second (June 30th), and fourth (December 31st) quarters, dependent on the highest level of recognition achieved that quarter.



For the third quarter payment (September 30th), Superior will review the HEDIS results for diabetes measures for that provider. If results are above the 90th percentile, then 25% of the PMPY amount will be paid.

Member Identification

Members with diabetes are identified using the following criteria. They must:

- Be a Superior member.
- Be five (5) years of age or older.
- Have at least one (1) claim with a qualifying ICD-10 diagnosis code from the following code groups:
 - E08, E09, E10, E11 and E13 codes – Diabetes
 - E66 codes – Obesity
- Have submitted a qualified claim within the most recent 15 months of claims history.

Members who have drug induced diabetes or gestational diabetes are not eligible for this program. Additionally, Coordination of Benefit (COB) claims will not be considered.

Member Attribution

Attribution is the process of linking a member to a provider for the BTE Diabetes Care Incentive program. Members are attributed to a BTE recognized provider using the following criteria:

- The provider must be an MD or DO, and non-hospital based.
- The member must have at least one (1) face-to-face claim with an E&M code.

If a member sees multiple providers, the following hierarchy will apply for attribution:

- Endocrinologist is the first selected provider.
- If the member sees multiple providers, the provider with the greatest number of claim service dates is attributed.
- If there are multiple providers with the same number of claims, then the provider with the most recent service date claim is selected.
- If the most recent claim date is the same from multiple providers, then the provider with the largest total allowed dollars is selected.
- Members are re-attributed to a provider every quarter depending on attribution logic.

Enrollment

Providers that meet the Superior BTE Diabetes Incentive Program criteria and wish to enroll can contact the Clinical Nurse Liaison assigned to their area.

About Superior HealthPlan

Austin-based Superior HealthPlan is a managed care company that employs more than 2,800 people across 10 Texas offices. Superior is a wholly owned subsidiary of Centene Corporation, a leading multi-line healthcare enterprise offering both core Medicaid and specialty services. Superior is licensed by the Texas Department of Insurance and is a Qualified Health Plan issuer in the Texas Health Insurance Marketplace. More information on Superior can be found at www.SuperiorHealthPlan.com.

About Healthcare Incentives Improvement Institute (HCI3)

HCI3 is a non-profit organization based in Newtown, Connecticut whose mission is to improve healthcare quality and value through evidence based incentive programs. They have implemented two brands to achieve their mission: Bridges to Excellence and Prometheus Payment. More information on HCI3 can be found at www.hci3.org.

