

Quality of Care Performance Measures

Prenatal and Postpartum Care



Superior evaluates provider's delivery of care using standards established by the National Committee of Quality Assurance (NCQA), the Texas Health and Human Services (HHSC), the Centers of Medicare-Medicaid Services (CMS) and the Texas Department of Insurance. The tables below include the standards applicable to timely prenatal and postpartum care. Please keep these timeframes in mind when scheduling prenatal and postpartum care visits for our members.

Visit Timeframes

Member Status	1 st Prenatal Visit Due	Comprehensive Postpartum Visit Due
Already enrolled with Superior before becoming pregnant	During 1 st trimester	Between 3 and 8 weeks after delivery
Enrolled with Superior after becoming pregnant	Within 6 weeks of enrollment	Between 3 and 8 weeks after delivery

Appointment Availability Standards

Type of Care	STAR, STAR+PLUS, STAR Health, STAR Kids	STAR+PLUS MMP	CHIP	Allwell (Medicare - CMS)	Ambetter (HIM - TDI/NCQA)
Routine Prenatal Care ¹	14 calendar days*	14 calendar days*	14 calendar days*	Not specified by CMS	Not specified by TDI
High-Risk or 3rd Trimester Routine Prenatal Care ¹	5 calendar days*	5 calendar days*	5 calendar days*	Not specified by CMS	Not specified by TDI
High-Risk or 3rd Trimester Emergency Care ¹	Immediately*	Immediately*	Immediately*	Not specified by CMS	Not specified by TDI

*From the date of presentation or request, whichever comes first.



To download the full list of Superior's Appointment Availability Standards, please visit the **Quality** section on [SuperiorHealthPlan.com/providers/resources.html](https://www.SuperiorHealthPlan.com/providers/resources.html).

¹Texas Health and Human Services Managed Care Contracts and Manuals, Uniform Managed Care Contract (UMCC) 8.1.3.1; Medicare-Medicaid Dual Demonstration (MMDD) Contract 2.7.1.12