

# Telemedicine Visit Summaries

Access on the Secure Provider Portal



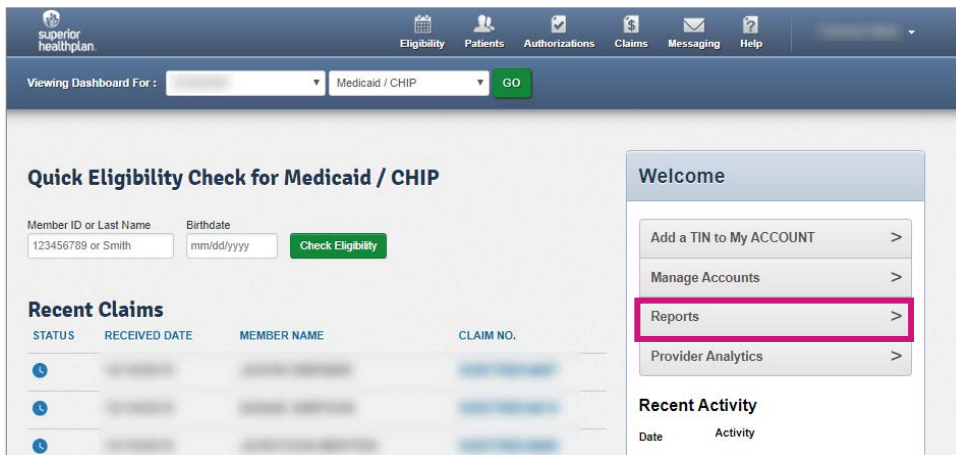
Providers are now able to view visit summaries of their patients who utilized Teladoc through Superior's Secure Provider Portal. Teladoc is a nationwide telehealth provider, offering urgent care, behavioral health and dermatology visits for Superior members. Telehealth services increase patient access to care and can help drive down emergency room visits.

Telemedicine Visit Summaries are uploaded each day for Primary Care Providers (PCPs) to access about their patients. Details of the reports include, but are not limited to:

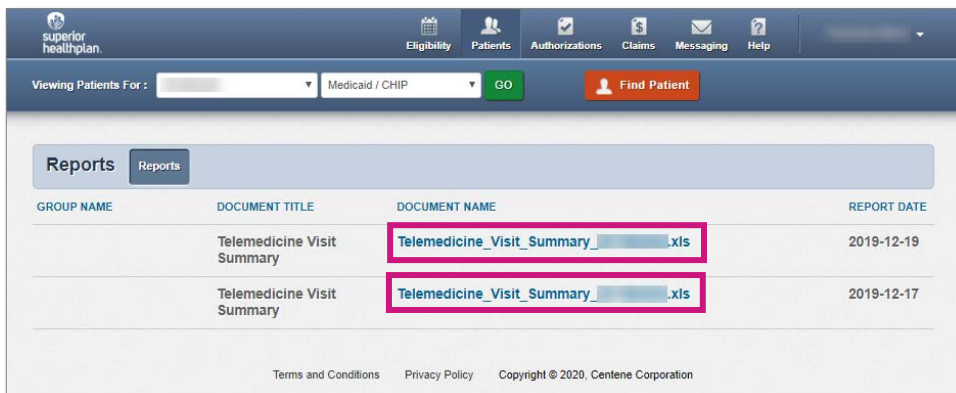
- When visits occurred
- The diagnosis made
- Any medications that were prescribed
- Follow-up instructions provided to the member

## Access Telemedicine Visit Summaries

- To access these reports, please log into [Provider.SuperiorHealthPlan.com](http://Provider.SuperiorHealthPlan.com).
- Once you have logged in, you will be directed to the Welcome screen on the portal landing page. On this page, select the **Reports** button to get started.



- On the **Reports** page, select the document named **Telemedicine\_Visit\_Summary**.
- Click on each Telemedicine Visit Summary document to view details.



## Resources and Questions

- To learn more about Teladoc and Telemedicine, please visit [www.Teladoc.com/Superior](http://www.Teladoc.com/Superior).
- For questions, please contact Superior's Provider Services department at 1-877-391-5921.