

Senate Bill 58 Comprehensive Service Provider CREDENTIALING & ONGOING SERVICE DELIVERY PROCESS MAPS



Introduction

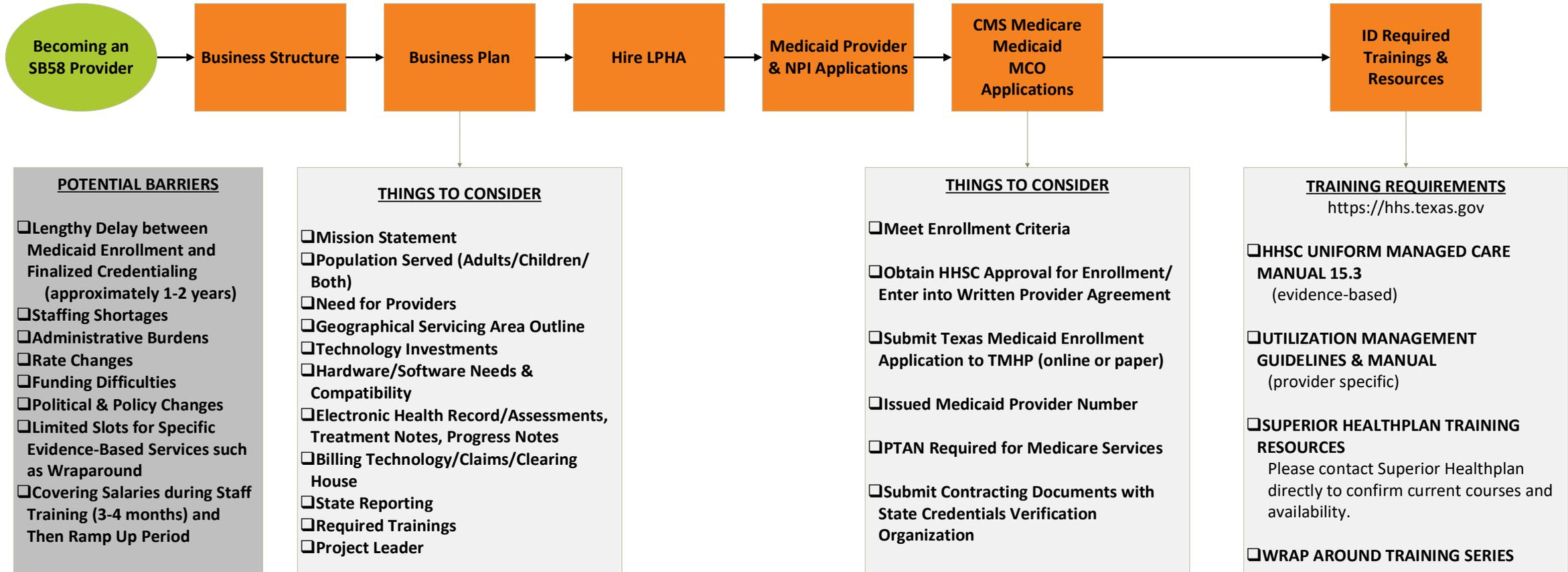


This process map is meant to serve as a tool and resource in considering and understanding the requirements of becoming a comprehensive service provider and delivering the related services. This tool does not cover every possible step, but rather serves as an outline to understand key milestones for consideration. Senate Bill 58 allows for non local mental health authority (LMHA) providers to deliver community based services and the services historically rendered by the LMHA. This process map is the culmination of a collaboration between Superior HealthPlan, Texas Alliance of Child and Family Services and several current providers including CK Family Services, Pathways Youth and Family Services, DePelchin Children's Center, Deblin Health Concepts, and Arrow. We appreciate all of the participants who have worked to develop this resource.

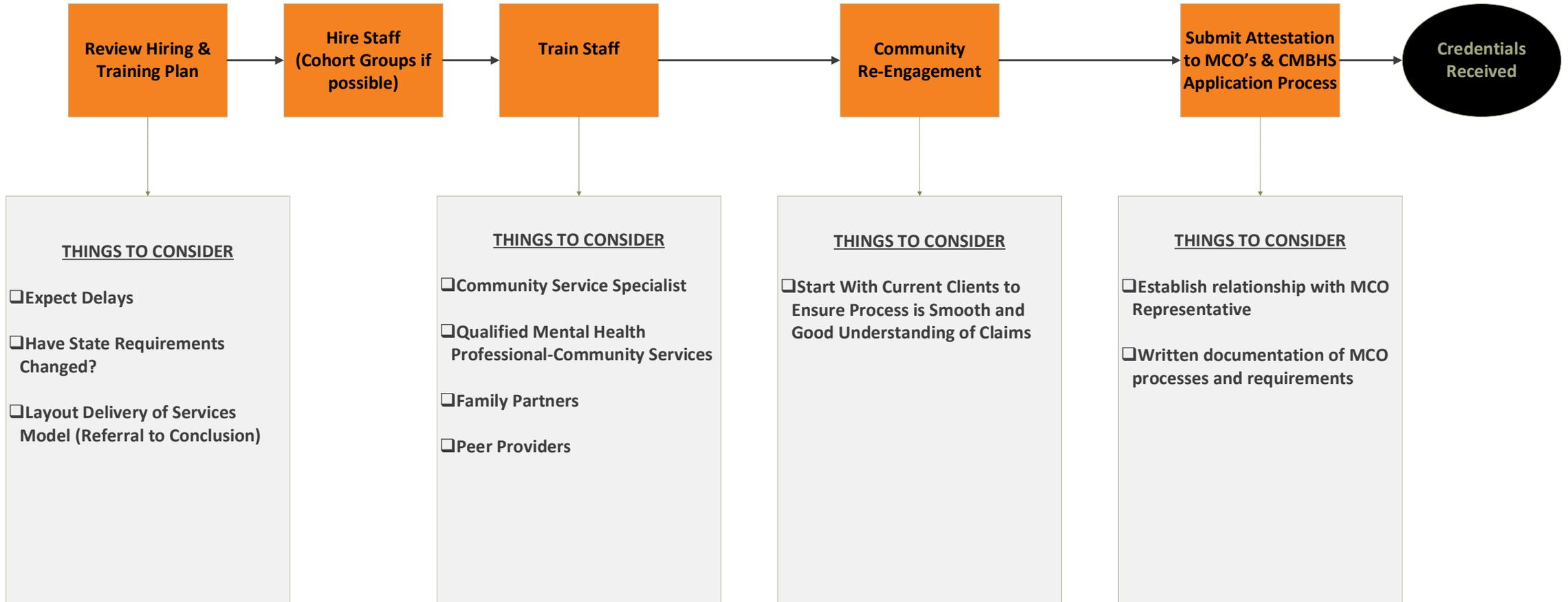
We have provided the most current information at the time of development, and you should always confirm the most current HHSC requirements when considering if you would like to become a comprehensive care provider. We also want to call attention to the need for a full business plan when considering the decision to become this type of provider. There are many details and aspects to this type of work that we recommend thinking through both in deciding to become a provider and during the on-going delivery of services. We hope you find this resource useful.

*While this was created in conjunction with Superior HealthPlan, please check with other MCO's to verify their processes.

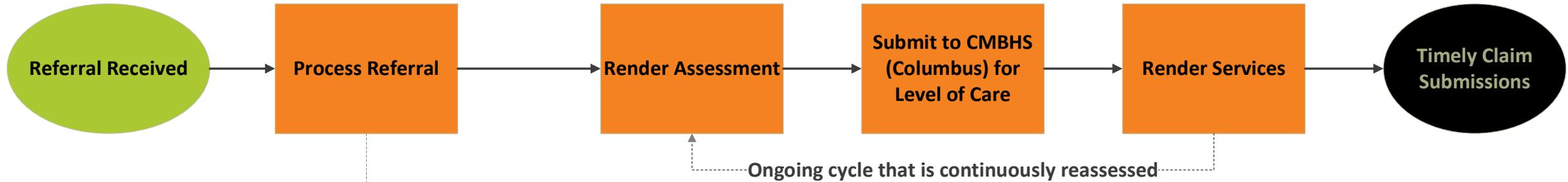
Credentialing Process (1/2 slides)



Credentialing Process (2/2 slides)



Service Delivery Process



- THINGS TO CONSIDER**
- Verify Eligibility (CMBHS, MCO)
 - Verify Client Age
 - Verify Appropriate Diagnosis
 - Diagnostic Assessment Needed if No Diagnosis (Verify if prior authorization is needed from MCO)