

**2025 Prior Authorization Denial and Approval Rates - CHIP**

Service Type	Total PA			Total Requests Denied for Non-Covered Benefit	Total Requests Denied for lack of Medical Necessity	Denials Overturned on Internal Appeal	Denials Overturned thru External Review
	Request	Approved	Denied				
<b>TOTAL</b>	<b>9,639</b>	<b>77.8%</b>	<b>22.2%</b>	<b>2.1%</b>	<b>19.9%</b>	<b>0.2%</b>	<b>0.47%</b>
Behavioral Health Services	384	96.1%	3.9%	0.0%	3.9%	0.0%	0.0%
Clinician Administered Drugs	80	78.8%	21.3%	0.0%	18.8%	2.5%	0.0%
DME/Medical Supplies	234	86.3%	13.7%	0.0%	9.8%	4.3%	0.0%
Hearing and Audiology Devices and Services	0	N/A	N/A	N/A	N/A	N/A	N/A
Home Health Services	44	88.6%	11.4%	0.0%	6.8%	4.5%	0.0%
Implantable Device	0	N/A	N/A	N/A	N/A	N/A	N/A
Medicine Services: Sleep Studies	0	N/A	N/A	N/A	N/A	N/A	N/A
Non Emergent Medical Transportation	7	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Surgical Services and Procedures	2,588	95.8%	4.2%	0.2%	3.9%	0.2%	0.2%
Cardiology - Interventional	1	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Genetic Testing & Counseling	789	83.5%	16.5%	10.0%	6.5%	0.0%	0.5%
Imaging Services	1,614	78.3%	21.7%	2.3%	19.5%	0.0%	2.2%
Medicine Services: Therapy	3,898	62.0%	38.0%	2.1%	35.9%	0.0%	0.0%