

2021 Prior Authorization Denial and Approval Rates - CHIP

Service Type	Total PA Request	Approved	Denied	Total Requests Denied for Non-Covered Benefit	Total Requests Denied for lack of Medical Necessity	Denials Overturned on Internal Appeal	Denials Overturned thru External Review
Behavioral Health Services	325	98.46%	1.54%	0.00%	1.54%	0.62%	0.00%
Clinician Administered Drugs	83	96.39%	3.61%	0.00%	3.61%	0.00%	0.00%
DME/Medical Supplies	569	94.38%	5.62%	0.00%	5.62%	1.41%	0.00%
Hearing and Audiology Devices and Services	2,725	96.84%	3.16%	0.00%	3.16%	0.11%	0.00%
Home Health Services	23	69.57%	30.43%	0.00%	30.43%	8.70%	0.00%
Imaging Services	66	90.91%	9.09%	0.00%	9.09%	0.00%	0.00%
Implantable Devices	979	71.81%	28.19%	0.00%	28.19%	1.63%	0.00%
Interventional Pain Management	-	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Medicine Services: Sleep Studies	1	0.00%	100.00%	0.00%	100.00%	0.00%	0.00%
Medicine Services: Therapy	69	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Emergent Medical Transportation	3,980	96.01%	3.99%	0.10%	3.89%	0.68%	0.00%
Pathology and Laboratory Services	14	92.86%	7.14%	0.00%	7.14%	0.00%	0.00%
Surgical Services and Procedures	2,769	98.70%	1.30%	0.00%	1.30%	0.18%	0.00%
TOTAL	11,603	94.73%	5.27%	0.03%	5.24%	0.54%	0.00%