

Electronic Prior Authorization Preferred by Providers Who Value Speed and Efficiency



Superior HealthPlan is streamlining the Prior Authorization (PA) process for providers and pharmacists for electronic prior authorization requests that enables fast, efficient completion of medication PA requests through a secure online platform.

Key benefits include:



Automates the PA process for any drug.



Free for prescribers and their staff.



Receive faster determinations.

- Eliminate telephone calls and faxes, saving up to 15 minutes per PA request.
- Renew previously submitted PA requests.
- Complete pharmacy-initiated requests electronically.
- Secure and Health Insurance Portability and Accountability Act (HIPAA) compliant.

HOW TO SUBMIT ELECTRONIC PRIOR AUTHORIZATION

To submit a medication PA online, providers should:

1. Log in:

CoverMyMeds: Go to CoverMyMeds.com and create a free account.

Surescripts: Log in through the Prior Authorization Portal or your EHR if integrated.

2. Start a new request: Click *New Request*, enter the drug name and the BIN, PCN and Rx Group from the patient's insurance card for the best results. If unavailable, enter the patient's plan or pharmacy benefit manager (PBM). Select the appropriate form and click *Start Request*.

3. Enter information: Enter all demographic fields marked with a *Required* flag and click *Send to Plan*.

4. Complete the request: Complete the returned list of patient-specific, clinical questions and click *Send to Plan* again to complete the request.

5. Confirm: Determinations will return to your CoverMyMeds account or to the Surescripts portal/EHR.

ADDITIONAL INFORMATION

If you have questions regarding the information contained in this update, contact:

- **Prior Authorization Phone Numbers:**

Medicaid: 1-866-768-7147

Ambetter: 1-877-725-7749

Medicare: 1-855-538-0454

- **CoverMyMeds Support:** 1-866-452-5017

SuperiorHealthPlan.com