

Electronic Visit Verification (EVV) Compliance Reviews for State Fiscal Year (SFY) 2024



Superior HealthPlan conducts annual Electronic Visit Verification (EVV) compliance reviews to monitor contracted program providers, Financial Management Service Agencies (FMSAs) and Consumer Directed Services (CDS) employers to ensure compliance with EVV requirements and policies.

For these compliance reviews, Superior follows all guidance and requirements outlined in the [Texas Health and Human Service Commission \(HHSC\) EVV Policy Handbook](#).

EVV compliance reviews for State Fiscal Year (SFY) 2024 will be performed on the following:

- **EVV usage reviews**
- **EVV landline phone verification reviews**

Please reference the table below for SFY 2024 EVV compliance review dates.

Quarter	Month and Year	Compliance Review Start Date (on or after)
1	September 2023, October 2023, and November 2023	March 15, 2024
2	December 2023, January 2024, and February 2024	June 15, 2024
3	March 2024, April 2024, and May 2024	September 15, 2024
4	June 2024, July 2024, and August 2024	December 15, 2024

For more information, please reference the [HHSC EVV Policy Handbook, section 10000 EVV Compliance Reviews webpage](#).

If you have questions regarding this information, please email Superior's EVV department at SHP_EVV@SuperiorHealthPlan.com.