

# Electronic Visit Verification (EVV) Compliance Reviews for State Fiscal Year (SFY) 2025



Superior HealthPlan conducts annual Electronic Visit Verification (EVV) compliance reviews to monitor contracted program providers, Financial Management Service Agencies (FMSAs) and Consumer Directed Services (CDS) employers to ensure compliance with EVV requirements and policies.

For these compliance reviews, Superior follows all guidance and requirements outlined in the [Texas Health and Human Service Commission \(HHSC\) EVV Policy Handbook](#).

EVV compliance reviews for State Fiscal Year (SFY) 2025 will be performed on the following:

- **EVV usage reviews**
- **EVV landline phone verification reviews**

Please reference the table below for SFY 2025 EVV compliance review dates.

Quarter	Month and Year	Compliance Review Start Date (on or after)
1	September 2024, October 2024, and November 2024	March 15, 2025
2	December 2024, January 2025, and February 2025	June 15, 2025
3	March 2025, April 2025, and May 2025	September 15, 2025
4	June 2025, July 2025, and August 2025	December 15, 2025

For more information, please reference the [HHSC EVV Policy Handbook, section 10000 EVV Compliance Reviews](#) webpage.

If you have questions regarding this information, please email Superior's EVV department at [SHP\\_EVV@SuperiorHealthPlan.com](mailto:SHP_EVV@SuperiorHealthPlan.com).