



## Electronic Visit Verification (EVV) Usage Compliance Scores

Please see the tables below for the State Fiscal Year (SFY) 2024 EVV usage compliance scores.

| FY 2024 Quarter | # Agency Providers in Compliance | Total # of Reviews Completed | # Agency Providers not in Compliance | Total # of Reviews Completed |
|-----------------|----------------------------------|------------------------------|--------------------------------------|------------------------------|
| SFY Q1          | 590                              | N/A                          | 489                                  | N/A                          |
| SFY Q2          | 653                              | N/A                          | 516                                  | N/A                          |
| SFY Q3          | 777                              | N/A                          | 408                                  | N/A                          |
| SFY Q4          | 878                              | N/A                          | 430                                  | N/A                          |

| FY 2024 Quarter | # FMSAs in Compliance | Total # of Reviews Completed | # FMSAs not in Compliance | Total # of Reviews Completed |
|-----------------|-----------------------|------------------------------|---------------------------|------------------------------|
| SFY Q1          | 40                    | N/A                          | 0                         | N/A                          |
| SFY Q2          | 41                    | N/A                          | 0                         | N/A                          |
| SFY Q3          | 39                    | N/A                          | 0                         | N/A                          |
| SFY Q4          | 32                    | N/A                          | 0                         | N/A                          |

| FY 2024 Quarter | # CDS Employers in Compliance | Total # of Reviews Completed | # CDS Employers not in Compliance | Total # of Reviews Completed |
|-----------------|-------------------------------|------------------------------|-----------------------------------|------------------------------|
| SFY Q1          | 1019                          | N/A                          | 2109                              | N/A                          |
| SFY Q2          | 1131                          | N/A                          | 1998                              | N/A                          |
| SFY Q3          | 1122                          | N/A                          | 2156                              | N/A                          |
| SFY Q4          | 1173                          | N/A                          | 2149                              | N/A                          |

### Most Common Reasons for Denial or Recoupment:

1. Duplicate Claim Service
2. EVV06 - Units Mismatch
3. EVV03 - Date of Service Mismatch
4. EVV05 - Service Mismatch (HCPCS/Modifier)
5. EVV04 - Provider Mismatch (NPI/API)