

Electronic Visit Verification (EVV) Usage Compliance Scores



Please see the tables below for the State Fiscal Year (SFY) 2025 EVV usage compliance scores.

FY 2025 Quarter	# Agency Providers in Compliance	# Agency Providers not in Compliance	Total # of Reviews Completed
SFY Q1	904	434	N/A
SFY Q2	897	310	N/A
SFY Q3	909	283	90
SFY Q4	930	263	90

FY 2025 Quarter	# FMSAs in Compliance	# FMSAs not in Compliance	Total # of Reviews Completed
SFY Q1	30	0	N/A
SFY Q2	29	0	N/A
SFY Q3	29	0	N/A
SFY Q4	30	0	N/A

FY 2025 Quarter	# CDS Employers in Compliance	# CDS Employers not in Compliance	Total # of Reviews Completed
SFY Q1	1031	1502	N/A
SFY Q2	1122	1368	N/A
SFY Q3	1191	1273	1222
SFY Q4	1202	1316	196

Please see the tables below for the State Fiscal Year (SFY) 2025 EVV landline phone verification reviews.

FY 2025 Quarter	Total # of Reviews Completed	# Agency Providers not in Compliance
SFY Q1	N/A	N/A
SFY Q2	0	0
SFY Q3	43	43
SFY Q4	106	106

FY 2025 Quarter	Total # of Reviews Completed	# FMSAs not in Compliance
SFY Q1	N/A	N/A
SFY Q2	0	0
SFY Q3	0	0
SFY Q4	0	0

FY 2025 Quarter	Total # of Reviews Completed	# CDS Employers not in Compliance
SFY Q1	N/A	N/A
SFY Q2	0	0
SFY Q3	0	0
SFY Q4	0	0

Most Common Reasons for Denial or Recoupment:

1. Duplicate Claim Service
2. EVV06 - Units Mismatch
3. EVV03 - Date of Service Mismatch
4. EVV05 - Service Mismatch (HCPCS/Modifier)
5. EVV04 - Provider Mismatch (NPI/API)