Home Health Aide Training Program Application

Superior HealthPlan would like to thank you for your interest in the Home Health Aide Training Program, please review the important information regarding the application requirements below:

In order to qualify for the Home Health Aide Training Program, providers must:

- Serve Superior STAR+PLUS members.
- Currently be accepting new members.
- Have submitted claims in the last 6 months.
- Have not received any member complaints in the last 6 months (unrelated to staffing).

Please fill out the complete application and email it to Superior's STAR+PLUS Product team (STAR_PLUSProductTeam@SuperiorHealthPlan.com) by the **June 27, 2025** deadline. Incomplete applications and submissions received after June 27, 2025 will not be reviewed.

Please Note: Submitting an online application does not guarantee an award. Agencies will be notified by email upon receipt of application. Applications will be reviewed by the Superior Review Committee and awardees will be notified by email. For questions, please contact STAR_PLUSProductTeam@SuperiorHealthPlan.com.

The following information will be used to understand your needs as resources become available.

Applicant Contact Information

First Name: _____ **Last Name:** _____ **Job Title:** _____

Organization Name: _____ **Tax ID:** _____ **NPI**: _____

Email: _____ **Phone Number:** _____

Street Address: _____ **Suite Number:** _____ **City:** _____

State: _____ **Zip Code:** _____ **County:** _____

Agency Questionnaire

1. Indicate your type of agency: ◯ Home Health Agency ◯ Personal Attendant Services Agency ◯ Both

2. Please list the counties where you provide services:

_____

_____

_____

_____

_____

3. Does your agency have a need for recruitment or retention incentives?

◯ Yes

◯ No

4. How would you describe your shortage of direct caregivers?

- ○ Extreme shortage (turning away members and hours)
- ○ Somewhat of a shortage (need a few more hires)
- ○ No shortage

5. Does this shortage affect your agency's ability to accept new members or delay the start of care?

- ○ Yes
- ○ No

6. Would offering the Home Health Aide online training to expand employee skillset reduce direct caregiver turnover and help your agency with retention?

- ○ Yes
- ○ No

7. By offering the Home Health Aide online training as recruitment incentive do you feel your agency could recruit more applicants?

- ○ Yes
- ○ No

8. How many Home Health Aide online training programs would help your agency with recruitment or retention?

- ○ 0 – 5
- ○ 6 – 10
- ○ 11 – 20

9. What's your current monthly employee turnover rate?

- ○ 0 – 10%
- ○ 11- 20%
- ○ 21 – 30%
- ○ 31 – 40%
- ○ 41 – 50%
- ○ over 51 %

10. How will your agency utilize the Home Health Aide online training?

- ○ Recruitment incentive
- ○ Retention incentive
- ○ Both