Long-Term Services & Supports and Assisted Living Facilities Overview

Superior HealthPlan would like to give an overview for Long-Term Services & Supports (LTSS), Assisted Living Facilities (ALFs), Nursing Facilities, and providers working with Superior STAR+PLUS (Medicaid) and Wellcare By Superior HealthPlan (Dual Align) members.

About Superior HealthPlan

Superior is a Texas-based managed care organization serving STAR+PLUS and Wellcare By Superior HealthPlan members. We partner with ALFs and other LTSS providers to support members who need coordinated medical and non-medical care.

Members You May Serve

By joining the Superior network, LTSS and ALF providers may serve:

- STAR+PLUS members (adults age 65+ or with disabilities).
- Wellcare By Superior HealthPlan (Dual Align) members.
- Members receiving LTSS, including ALF and Nursing Facility services.

These members often require coordinated care, daily living support, and community-based services.

Your Role as an LTSS / ALF Provider

Contracted providers support members through:

- Personal care and supervision.
- Assistance with Activities of Daily Living (ADL).
- Meal services and nutrition support.
- Medication assistance (as permitted by license).
- Collaboration on individualized service plans.

Providers operate within state licensing rules while partnering with Superior for care coordination.

Care Coordination Support

Superior provides dedicated care management for LTSS members. Providers can expect:

- Collaboration with a Superior care manager.
- Communication related to service plans and care transitions.
- Ongoing coordination to support member safety and quality of life.

Provider Resources

Contracted LTSS and ALF providers have access to:

- Provider services support for claims and eligibility.
- Provider manuals and policies.
- Care Management teams for member coordination.

Why Partner with Superior?

- To serve STAR+PLUS and Wellcare By Superior HealthPlan members needing LTSS and assisted living services.
- Participate in a statewide managed care network.
- Collaborate with care managers focused on continuity of care.

Ready to Contract with Superior?

Interested in contracting with us, visit Superior's Network Request or Update Form.

For questions, contact Superior's Network Development team at:
SHP.NetworkDevelopment@SuperiorHealthPlan.com.