

Revision Log

Clinical Policy: Implantable Intrathecal or Epidural Pain Pump Reference Number: CP.MP.173 Coding Implications

Reference Number: CP.MP.173 Date of Last Revision: 01/22

See <u>Important Reminder</u> at the end of this policy for important regulatory and legal information.

Description

An implantable, intrathecal drug delivery system consists of an implanted pump and catheter that delivers a drug directly into the spinal fluid. The device can be programmed for continuous or variable rates of infusion. Intrathecal drug delivery systems offer an invasive alternative for the long-term management of select patients with intractable pain.

Refer to CP.PHAR.149 Intrathecal Baclofen (Gablofen, Lioresal) for requests for Baclofen. Refer to the CP.MP 107 Durable Medical Equipment (DME) section on Pumps for criteria for other indications.

Policy/Criteria

- **I.** It is the policy of health plans affiliated with Centene Corporation[®] that **a** *preliminary trial* of *epidural or intrathecal administration of an opioid drug* is **medically necessary** for either of the following indications:
 - A. Chronic intractable pain of malignant origin when all of the following criteria is met:
 - 1. Inadequate response to, or intolerable side effects from, noninvasive methods of pain control such as systemic opioids;
 - 2. Life expectancy > 3 months;
 - 3. No evidence of epidural metastatic lesion(s) or tumor encroachment of the thecal sac by imaging;
 - 4. No active infection.
 - **B.** Chronic intractable pain of nonmalignant origin (e.g. failed back surgery syndrome, complex regional pain syndrome) when all the following criteria are met:
 - 1. Pathology for the pain has been identified;
 - 2. Life expectancy is > 3 months;
 - 3. Failure or inability to tolerate other conservative treatment methods, including but not limited to, systemic pharmacotherapy, physical therapy, behavioral health treatment for pain, and appropriate nonsurgical treatment;
 - 4. Compliance with previous attempts to treat the condition;
 - 5. No current drug and/or alcohol disorder, including but not limited to, opioid use disorder or addiction;
 - 6. A psychological evaluation confirms a mental health condition is not a major contributor to chronic pain symptoms;
 - 7. Active participation in psychotherapeutic interventions (e.g. cognitive behavioral therapy, relaxation training, biofeedback, coping skills training, stress management);
 - 8. Further surgical intervention or other treatment is not indicated or likely to be effective;
 - 9. No active infection;
 - 10. Prior to the trial, systemic opioids have been weaned by at least 50%;





- 11. Opioid induced hyperalgesia has been ruled out as a possible cause of the chronic pain symptoms.
- II. It is the policy of health plans affiliated with Centene Corporation that *implantation of a permanent epidural or intrathecal pain pump* to administer an opioid drug, alone or in combination with other non-opioid drugs, is **medically necessary** when meeting either of the following:
 - A. Chronic intractable pain of malignant origin when the above criteria for the preliminary trial are met, and all the following:
 - 1. The trial provided \geq 50% reduction in pain with minimal side effects;*
 - 2. Body size is sufficient to support the weight and bulk of the device;
 - 3. No other implanted programmable devices for which the interaction between devices may inadvertently change the prescription;
 - 4. No known allergy or hypersensitivity to the drug being used;
 - B. Severe chronic pain of non-malignant origin when the above criteria for the preliminary trial is met and all of the following:
 - 1. Preliminary trial provided \geq 50% reduction in pain and increase in function with minimal side effects;
 - 2. There is a plan in place to continue to wean systemic opioids;
 - 3. No active coagulopathy;
 - 4. Body size is sufficient to support the weight and bulk of the device;
 - 5. No other implanted programmable devices for which the interaction between devices may inadvertently change the prescription;
 - 6. No known allergy or hypersensitivity to the drug being used;
 - 7. No evidence of increased intracranial pressure;
 - 8. No spinal anomalies that may complicate the implantation and fixation of a catheter for drug delivery;
 - 9. Continued active participation in any behavioral health or psychological treatment modalities.

**Note*: The trial requirement for a percutaneous intrathecal or epidural drug delivery system for pain of malignant origin may be reviewed by a medical director on a case-by-case basis for instances of advanced disease, when survival time is limited, or considered high risk for procedures.

Background

Chronic pain is often defined as pain that persists longer than 6 months. The American Society of Interventional Pain Physicians (ASIPP) defines chronic pain as, "a complex and multifactorial phenomenon with pain that persists 6 months after an injury and/or beyond the usual course of an acute disease or a reasonable time for a comparable injury to heal, that is associated with chronic pathologic processes that cause continuous or intermittent pain for months or years, that may continue in the presence or absence of demonstrable pathology and may not be amenable to routine pain control methods with healing never occurring."⁵ Numerous health conditions can cause chronic pain, including, but not limited to, chronic cancer pain, failed back surgery syndrome, complex regional pain syndrome, diabetic neuropathy, and post-herpetic neuralgia.²



Opioid therapy for the treatment of chronic non-cancer pain is controversial, due to insufficient evidence of long-term efficacy and the risk of serious harm, including addiction and abuse, especially in the context of the ongoing opioid epidemic in the United States. For patients with chronic non-cancer pain, opioids should only be used when other potentially effective and safer therapies have not provided sufficient pain relief or experience intolerable side effects, and pain is adversely affecting a patient's function and/or quality of life. The potential benefits of opioid therapy should outweigh potential harms. Opioids should be combined with non-opioid pharmacotherapy and nonpharmacologic therapies as appropriate.⁷

Intrathecal therapy offers an invasive alternative for the long-term management of select patients with recalcitrant pain after all other methods have failed, including conservative and surgical treatment. Implantable intrathecal infusion systems, also referred to as intrathecal drug delivery (IDD) systems, provide targeted drug delivery to the central nervous system. They are most commonly used for cancer-related pain. Their use for management of pain of non-malignant origin is controversial and generally reserved for treatment of last resort. A number of medications are used, including opioids (e.g. morphine) or a combination of opioids along with a local anesthetic (e.g., ziconotide, clonidine.)

An implantable intrathecal drug delivery system (pain pump) consists of an implanted catheter and either a constant-flow or programmable pump. The implantation of a pump for intrathecal opioid infusion is preceded by an intrathecal or epidural trial infusion, with or without a catheter, to determine whether the patient exhibits an adequate response, consisting of a predefined improvement in pain (usually \geq 50%) without intolerable adverse effects. If the trial is successful, the drug infusion system is implanted under general anesthesia. The catheter is introduced into the intrathecal space of the spine (generally at the lumbar level), tunneled subcutaneously, and typically positioned under fluoroscopic guidance so that the tip is located at the corresponding spinal level for processing the patient's pain. The catheter is connected to an infusion pump placed in a subcutaneous pocket in the abdomen.²

The literature evaluating intrathecal infusion systems for long-term management of chronic noncancer pain is limited. Peer reviewed literature to date consists of observational studies, uncontrolled retrospective studies, case studies and systematic reviews using variable methodologies and inclusion criteria. Some studies suggest that intrathecal opioids reduce pain long-term in a small proportion of individuals with chronic, non-cancer pain, however, large randomized controlled trials are lacking.

A health technology assessment of Intrathecal Drug Delivery Systems for Noncancer Pain reported, "Compared with oral opioid analgesia alone or a program of analgesia plus rehabilitation, intrathecal drug delivery systems significantly reduced pain (27% additional improvement) and morphine consumption. Despite these reductions, intrathecal drug delivery systems were not superior in patient-reported well-being or quality of life. There is no evidence of superiority of intrathecal drug delivery systems over oral opioids in global pain improvement and global treatment satisfaction. Comparative evidence of harms was not found." ⁸

American Society of Interventional Pain Physicians (ASIPP)





The evidence is limited for implantable intrathecal drug administration systems in managing patients with failed back surgery syndrome.⁹

American Society of Anesthesiologists/American Society of Regional Anesthesia and Pain Medicine

Studies with observational findings indicate that intrathecal opioid injections can provide effective pain relief for assessment periods ranging from 1 to 12 months for patients with neuropathic pain (Category B2 evidence). Consultants, ASA members, and ASRA members are equivocal with regard to whether intrathecal opioid injection or infusion should be used for neuropathic pain. However, they strongly agree that neuraxial opioid trials should be performed before considering permanent implantation of intrathecal drug delivery systems.⁶

North American Spine Society (NASS)

NASS has developed coverage recommendation on spinal intrathecal drug delivery systems for the treatment of chronic nonmalignant pain. Per NASS, the implantable infusion may benefit a small subgroup of patients with chronic nonmalignant pain and a clear spinal pathology, who have exhausted all other options to treat their symptoms. These patients should have a psychological evaluation to rule out drug and alcohol disorders and other psychological conditions.⁹

Coding Implications

This clinical policy references Current Procedural Terminology (CPT[®]). CPT[®] is a registered trademark of the American Medical Association. All CPT codes and descriptions are copyrighted 2021, American Medical Association. All rights reserved. CPT codes and CPT descriptions are from the current manuals and those included herein are not intended to be all-inclusive and are included for informational purposes only. Codes referenced in this clinical policy are for informational purposes only. Inclusion or exclusion of any codes does not guarantee coverage. Providers should reference the most up-to-date sources of professional coding guidance prior to the submission of claims for reimbursement of covered services.

CPT® Codes	Description
62320	Injection(s), of diagnostic or therapeutic substance(s) (eg, anesthetic, antispasmodic, opioid, steroid, other solution), not including neurolytic substances, including needle or catheter placement, interlaminar epidural or subarachnoid, cervical or thoracic; without imaging guidance
62321	Injection(s), of diagnostic or therapeutic substance(s) (eg, anesthetic, antispasmodic, opioid, steroid, other solution), not including neurolytic substances, including needle or catheter placement, interlaminar epidural or subarachnoid, cervical or thoracic; with imaging guidance (ie, fluoroscopy or CT)
62322	Injection(s), of diagnostic or therapeutic substance(s) (e.g., anesthetic, antispasmodic, opioid, steroid, other solution), not including neurolytic substances, including needle or catheter placement, interlaminar epidural or subarachnoid, lumbar or sacral (caudal); without imaging guidance



CPT®	Description	
Codes		
62323	Injection(s), of diagnostic or therapeutic substance(s) (e.g., anesthetic, antispasmodic, opioid, steroid, other solution), not including neurolytic substances, including needle or catheter placement, interlaminar epidural or subarachnoid, lumbar or sacral (caudal); with imaging guidance (i.e., fluoroscopy or CT)	
62326	Injection(s), including indwelling catheter placement, continuous infusion or intermittent bolus, of diagnostic or therapeutic substance(s) (e.g., anesthetic, antispasmodic, opioid, steroid, other solution), not including neurolytic substances, interlaminar epidural or subarachnoid, lumbar or sacral (caudal); without imaging guidance	
62327	Injection(s), including indwelling catheter placement, continuous infusion or intermittent bolus, of diagnostic or therapeutic substance(s) (e.g., anesthetic, antispasmodic, opioid, steroid, other solution), not including neurolytic substances, interlaminar epidural or subarachnoid, lumbar or sacral (caudal); with imaging guidance (i.e., fluoroscopy or CT)	
62350	Implantation, revision or repositioning of tunneled intrathecal or epidural catheter, for long-term medication administration via an external pump or implantable reservoir/infusion pump; without laminectomy	
62351	Implantation, revision or repositioning of tunneled intrathecal or epidural catheter, for long-term medication administration via an external pump or implantable reservoir/infusion pump; with laminectomy	
62355	Removal of previously implanted intrathecal or epidural catheter	
62360	Implantation or replacement of device for intrathecal or epidural drug infusion; subcutaneous reservoir.	
62361	Implantation or replacement of device for intrathecal or epidural drug infusion; nonprogrammable pump	
62362	Implantation or replacement of device for intrathecal or epidural drug infusion; programmable pump, including preparation of pump, with or without programming	
62365	Removal of subcutaneous reservoir or pump, previously implanted for intrathecal or epidural infusion	
62367	Electronic analysis of programmable, implanted pump for intrathecal or epidural drug infusion (includes evaluation of reservoir status, alarm status, drug prescription status); without reprogramming or refill	
62368	Electronic analysis of programmable, implanted pump for intrathecal or epidural drug infusion (includes evaluation of reservoir status, alarm status, drug prescription status); with reprogramming	
62369	Electronic analysis of programmable, implanted pump for intrathecal or epidural drug infusion (includes evaluation of reservoir status, alarm status, drug prescription status); with reprogramming and refill	
62370	Electronic analysis of programmable, implanted pump for intrathecal or epidural drug infusion (includes evaluation of reservoir status, alarm status,	



CPT [®] Codes	Description
	drug prescription status); with reprogramming and refill (requiring skill of a physician or other qualified health care professional)

HCPCS	Description
Codes	
A4300	Implantable access catheter, (e.g., venous, arterial, epidural subarachnoid, or peritoneal, etc.) external access
A4301	Implantable access total catheter, port/reservoir (e.g., venous, arterial, epidural, subarachnoid, peritoneal, etc.)
E0782	Infusion pump, implantable, nonprogrammable (includes all components, e.g., pump, catheter, connectors, etc.)
E0783	Infusion pump system, implantable, programmable (includes all components, e.g., pump, catheter, connectors, etc.)
E0785	Implantable intraspinal (epidural/intrathecal) catheter used with implantable infusion pump, replacement
E0786	Implantable programmable infusion pump, replacement (excludes implantable intraspinal catheter)
C1772	Infusion pump, programmable (implantable)
C1755	Catheter, intraspinal
J2274	Injection, morphine sulfate, preservative free for epidural or intrathecal use, 10 mg
S0093	Injection, morphine sulfate, 500 mg (loading dose for infusion pump)

ICD-10-CM Diagnosis Codes that Support Coverage Criteria

ICD-10	Description		
Codes			
G57.70	Causalgia of unspecified lower limb		
G57.71	Causalgia of right lower limb		
G57.72	Causalgia of left lower limb		
G57.73	Causalgia of bilateral lower limbs		
G89.0	Central pain syndrome		
G89.29	Other chronic pain		
G89.3	Neoplasm related pain (acute) (chronic)		
G89.4	Chronic pain syndrome		
G90.511	Complex regional pain syndrome I of right upper limb		
G90.512	Complex regional pain syndrome I of left upper limb		
G90.513	Complex regional pain syndrome I of upper limb, bilateral		
G90.521	Complex regional pain syndrome I of right lower limb		
G90.522	Complex regional pain syndrome I of left lower limb		
G90.523	Complex regional pain syndrome I of lower limb, bilateral		
M96.1	Postlaminectomy syndrome, not elsewhere classified		



Rev	views, Revisions, and Approvals	Revision Date	Approval Date
Policy developed. Specialist reviewed.		02/19	02/19
	ded CPT codes: 62320, 62321, 62351, 62361	07/19	
	anged "no local infection at catheter site" in trial and permanent cement criteria to state "no active infection." References reviewed and	01/20	01/20
upd	lated.		
G90	Terences reviewed and updated. Added ICD-10 codes: G90.511, 0.512, and G90.513. Replaced "member" with "member/enrollee" in claimer.	12/20	01/21
Ann "revi add Inac whe foll dev inte No add epic revi whe II.B all c infe	nual review. Reference reviewed, updated, and reformatted. Changed view date" in the header to "date of last revision" and "date" in the ision log header to "revision date." Updated "Refer to" note. In I. led "epidural or" intrathecal administration. In I.A.1. added dequate response "to or intolerable side effects from." II.A added en "the above criteria for" the preliminary trial is met "and the owing: Body size is sufficient to support the weight and bulk of the ice; No other implanted programmable devices for which the eraction between devices may inadvertently change the prescription; known allergy or hypersensitivity to the drug being used." II.A. ded "Note: The trial requirement for a percutaneous intrathecal or dural drug delivery system for pain of malignant origin may be iewed on a case-by-case basis for instances of advanced disease, en survival time is limited, or considered high risk for procedures." B added "when the above criteria for the preliminary trial is met and of the following." Removed duplicate criteria from II.B "no active ection." Updated policy title from "Implantable Intrathecal Pain np" to "Implantable Intrathecal or Epidural Pain Pump."	01/22	01/22

References

- 1. Portenoy RK, Copenhaver DJ. Cancer pain management: Interventional therapies. UpToDate. <u>www.uptodate.com</u>. Published May 19, 2020. Accessed December 9, 2021.
- 2. Intrathecal opioids for chronic noncancer pain. Hayes. <u>www.hayesinc.com</u>. Published July 24, 2019. Accessed December 9, 2021.
- Swarm RA, Paice JA, Anghelescu DL, et al. Adult Cancer Pain, Version 3.2019, NCCN Clinical Practice Guidelines in Oncology. *J Natl Compr Canc Netw.* 2019;17(8):977-1007. doi:10.6004/jnccn.2019.0038
- 4. Deer TR, Hayek SM, Pope JE, et al. The Polyanalgesic Consensus Conference (PACC): Recommendations for Trialing of Intrathecal Drug Delivery Infusion Therapy. *Neuromodulation*. 2017;20(2):133-154. doi:10.1111/ner.12543
- 5. Manchikanti L, Abdi S, Atluri S, et al. An update of comprehensive evidence-based guidelines for interventional techniques in chronic spinal pain. Part II: guidance and recommendations. *Pain Physician*. 2013;16(2 Suppl):S49-S283.
- 6. American Society of Anesthesiologists Task Force on Chronic Pain Management; American Society of Regional Anesthesia and Pain Medicine. Practice guidelines for chronic pain management: an updated report by the American Society of Anesthesiologists Task Force on



Chronic Pain Management and the American Society of Regional Anesthesia and Pain Medicine. *Anesthesiology*. 2010;112(4):810-833. doi:10.1097/ALN.0b013e3181c43103

- 7. Rosenquist R. Use of opioids in the management of chronic non-cancer pain. UpToDate. <u>www.uptodate.com</u>. Published October 8, 2021. Accessed December 9, 2021.
- Health Quality Ontario. Intrathecal Drug Delivery Systems for Noncancer Pain: A Health Technology Assessment. Ont Health Technol Assess Ser. 2016;16(2):1-77. Published 2016 Jan 29.
- 9. North American Spine Society (NASS). Intrathecal Drug Delivery Systems. NASS Coverage Policy Recommendations. Published March 2017.
- 10. Hayek SM, Deer TR, Pope JE, Panchal SJ, Patel VB. Intrathecal therapy for cancer and noncancer pain. *Pain Physician*. 2011;14(3):219-248.
- Hamza M, Doleys D, Wells M, et al. Prospective study of 3-year follow-up of low-dose intrathecal opioids in the management of chronic nonmalignant pain. *Pain Med.* 2012;13(10):1304-1313. doi:10.1111/j.1526-4637.2012.01451.x
- Pope JE, Deer TR, Bruel BM, Falowski S. Clinical Uses of Intrathecal Therapy and Its Placement in the Pain Care Algorithm. *Pain Pract*. 2016;16(8):1092-1106. doi:10.1111/papr.12438
- Raffaeli W, Righetti D, Caminiti A, et al. Implantable intrathecal pumps for the treatment of noncancer chronic pain in elderly population: drug dose and clinical efficacy. *Neuromodulation*. 2008;11(1):33-39. doi:10.1111/j.1525-1403.2007.00140.x
- 14. Roberts LJ, Finch PM, Goucke CR, Price LM. Outcome of intrathecal opioids in chronic non-cancer pain. *Eur J Pain*. 2001;5(4):353-361. doi:10.1053/eujp.2001.0255
- 15. Lara NA Jr, Teixeira MJ, Fonoff ET. Long term intrathecal infusion of opiates for treatment of failed back surgery syndrome. *Acta Neurochir Suppl.* 2011;108:41-47. doi:10.1007/978-3-211-99370-5_8
- 16. Galica RJ, Hayek SM, Veizi E, et al. Intrathecal Trialing of Continuous Infusion Combination Therapy With Hydromorphone and Bupivacaine in Failed Back Surgery Patients. *Neuromodulation*. 2018;21(7):648-654. doi:10.1111/ner.12737
- 17. Patel VB, Manchikanti L, Singh V, Schultz DM, Hayek SM, Smith HS. Systematic review of intrathecal infusion systems for long-term management of chronic non-cancer pain. *Pain Physician*. 2009;12(2):345-360.
- Thimineur MA, Kravitz E, Vodapally MS. Intrathecal opioid treatment for chronic nonmalignant pain: a 3-year prospective study. *Pain*. 2004;109(3):242-249. doi:10.1016/j.pain.2004.01.003
- Duarte RV, Raphael JH, Sparkes E, Southall JL, LeMarchand K, Ashford RL. Long-term intrathecal drug administration for chronic nonmalignant pain. *J Neurosurg Anesthesiol*. 2012;24(1):63-70. doi:10.1097/ANA.0b013e31822ff779
- 20. Hruschak V, Cochran G, Wasan AD. Psychosocial interventions for chronic pain and comorbid prescription opioid use disorders: A narrative review of the literature. *J Opioid Manag.* 2018;14(5):345-358. doi:10.5055/jom.2018.0467
- Majeed MH, Ali AA, Sudak DM. Psychotherapeutic interventions for chronic pain: Evidence, rationale, and advantages. *Int J Psychiatry Med.* 2019;54(2):140-149. doi:10.1177/0091217418791447
- 22. Aman MM, Mahmoud A, Deer T, et al. The American Society of Pain and Neuroscience (ASPN) Best Practices and Guidelines for the Interventional Management of Cancer-



Associated Pain. *J Pain Res.* 2021;14:2139-2164. Published 2021 Jul 16. doi:10.2147/JPR.S315585

23. Shah N, Padalia D. Intrathecal Delivery System. In: *StatPearls*. Treasure Island (FL): StatPearls Publishing; July 12, 2021.

Important Reminder

This clinical policy has been developed by appropriately experienced and licensed health care professionals based on a review and consideration of currently available generally accepted standards of medical practice; peer-reviewed medical literature; government agency/program approval status; evidence-based guidelines and positions of leading national health professional organizations; views of physicians practicing in relevant clinical areas affected by this clinical policy; and other available clinical information. The Health Plan makes no representations and accepts no liability with respect to the content of any external information used or relied upon in developing this clinical policy. This clinical policy is consistent with standards of medical practice current at the time that this clinical policy was approved. "Health Plan" means a health plan that has adopted this clinical policy and that is operated or administered, in whole or in part, by Centene Management Company, LLC, or any of such health plan's affiliates, as applicable.

The purpose of this clinical policy is to provide a guide to medical necessity, which is a component of the guidelines used to assist in making coverage decisions and administering benefits. It does not constitute a contract or guarantee regarding payment or results. Coverage decisions and the administration of benefits are subject to all terms, conditions, exclusions and limitations of the coverage documents (e.g., evidence of coverage, certificate of coverage, policy, contract of insurance, etc.), as well as to state and federal requirements and applicable Health Plan-level administrative policies and procedures.

This clinical policy is effective as of the date determined by the Health Plan. The date of posting may not be the effective date of this clinical policy. This clinical policy may be subject to applicable legal and regulatory requirements relating to provider notification. If there is a discrepancy between the effective date of this clinical policy and any applicable legal or regulatory requirement, the requirements of law and regulation shall govern. The Health Plan retains the right to change, amend or withdraw this clinical policy, and additional clinical policies may be developed and adopted as needed, at any time.

This clinical policy does not constitute medical advice, medical treatment or medical care. It is not intended to dictate to providers how to practice medicine. Providers are expected to exercise professional medical judgment in providing the most appropriate care, and are solely responsible for the medical advice and treatment of member/enrollees. This clinical policy is not intended to recommend treatment for member/enrollees. Member/enrollees should consult with their treating physician in connection with diagnosis and treatment decisions.

Providers referred to in this clinical policy are independent contractors who exercise independent judgment and over whom the Health Plan has no control or right of control. Providers are not agents or employees of the Health Plan.



This clinical policy is the property of the Health Plan. Unauthorized copying, use, and distribution of this clinical policy or any information contained herein are strictly prohibited. Providers, member/enrollees and their representatives are bound to the terms and conditions expressed herein through the terms of their contracts. Where no such contract exists, providers, member/enrollees and their representatives agree to be bound by such terms and conditions by providing services to member/enrollees and/or submitting claims for payment for such services.

Note: For Medicaid member/enrollees, when state Medicaid coverage provisions conflict with the coverage provisions in this clinical policy, state Medicaid coverage provisions take precedence. Please refer to the state Medicaid manual for any coverage provisions pertaining to this clinical policy.

Note: For Medicare member/enrollees, to ensure consistency with the Medicare National Coverage Determinations (NCD) and Local Coverage Determinations (LCD), all applicable NCDs, LCDs, and Medicare Coverage Articles should be reviewed <u>prior to</u> applying the criteria set forth in this clinical policy. Refer to the CMS website at <u>http://www.cms.gov</u> for additional information.

©2018 Centene Corporation. All rights reserved. All materials are exclusively owned by Centene Corporation and are protected by United States copyright law and international copyright law. No part of this publication may be reproduced, copied, modified, distributed, displayed, stored in a retrieval system, transmitted in any form or by any means, or otherwise published without the prior written permission of Centene Corporation. You may not alter or remove any trademark, copyright or other notice contained herein. Centene[®] and Centene Corporation[®] are registered trademarks exclusively owned by Centene Corporation.