

# **Superior HealthPlan Foster Care Centers of Excellence**

Superior HealthPlan has established Foster Care Centers of Excellences (FCCOE) in Texas. These centers consist of STAR Health network providers who have extensive foster care experience and are trained in working with children and youth who have undergone trauma. Superior will work closely with the FCCOE to expedite and streamline services for children and youth in foster care.

#### What are the benefits of a Foster Care Center of Excellence?

The FCCOE will serve as a one-stop shop to access services. These include:

- Access to a certified provider for Texas Health Steps (THSteps), also known as Early and Periodic Screening Diagnosis and Treatments (EPSDTs), checkups within the first 30 days of entering state conservatorship
- Access to a certified provider for the Child and Adolescent Needs and Strengths (CANS)
  assessment within the first 30 days of entering state conservatorship
- Behavioral services (Individual therapy, Group therapy, Trauma Informed Care, Cognitive Behavioral Therapy, etc.)
- Referrals to specialists like Physical Therapy, Speech Therapy and Occupational Therapy
- Assistance with getting Durable Medical Equipment
- Family planning and pregnancy care
- Vision and dental services
- Prescriptions
- Lab tests and x-rays
- Urgent care

Please note: The FCCOE can provide services to STAR Health members on a one-time basis or serve as a Primary Care Provider.

#### How can a Foster Care Center of Excellence benefit caregivers?

The FCCOE is experienced in working with caseworkers and families to provide immediate services to children and youth to assess their health-care needs. This can be done shortly after they enter into foster care or if there is an urgent placement change requiring a medical visit. The FCCOE will also utilize the use of Health Passport so authorized users can obtain the health-care information of the services their child received in their clinic.

#### How do I set up an appointment?

To set up an appointment with the FCCOE's, call the numbers listed on the back of this page. To learn more about FCCOE's, please call STAR Health Member Services at 1-866-912-6283 and ask for a Member Connections Representative.

### **Foster Care Centers of Excellence**



#### The FCCOEs\* in Texas are:

#### **Harris County Protective Services**

6300 Chimney Rock Road Houston, TX 77081 1-713-295-2570 Monday – Friday 8 a.m. – 5 p.m.

#### **MD Kids Pediatrics**

181 Gus Rallis El Paso, TX 79932 1-915-242-0339 Monday – Friday 8:30 a.m. – 5 p.m.

4659 Cohen Dr., Suite B El Paso, TX 79924 1-915-217-1140 Monday – Friday 8:30 a.m. – 5 p.m.

1512 Zaragoza, Suite 1-A El Paso, TX 79936 1-915-855-7700 Monday – Friday 8:30 a.m. – 5 p.m.

#### **Northwest Assistance Ministries (NAM)**

15555 Kuykendahl Road Houston, TX 77090 1-281-885-4630 Monday – Thursday 8 a.m. – 5 p.m. Friday 8 a.m. – 4 p.m.

#### St. Paul Children's Services

1350 East Richards Street Tyler, TX 75702 1-903-531-9455 Monday – Friday 8 a.m. – 5 p.m.

#### **Texas Tech Amarillo**

1400 S. Coulter Amarillo, TX 79106 1-806-414-9800 Monday – Friday 8 a.m. – 5 p.m.

#### **Texas Tech Lubbock**

3502 9th Street, Suite 130 Lubbock, TX 79423 1-806-743-1188 Monday – Friday 8 a.m. – 5 p.m.

3601 4th Street, 3rd Floor Lubbock, TX 79430 1-806-743-7335 Monday – Friday 8 a.m. – 5 p.m.

4804 82nd Street Lubbock, TX 79423 1-806-743-7800 Monday – Friday 8 a.m. – 5 p.m.

6630 Quaker Avenue, Suite C Lubbock, TX 79413 1-806-743-7660 Monday – Friday 8 a.m. – 5 p.m.

#### **Texas Tech Permian Basin**

316 Secor Street Midland, TX 79701 1-432-620-1111 Monday – Friday 8 a.m. – 5 p.m.

701 W. 5th Street Odessa, TX 79763 1-432-703-5300 Monday – Friday 8 a.m. – 5 p.m.

## **UT Health San Antonio Wellness 360 Pediatrics**

7703 Floyd Curl Drive San Antonio, TX 78229 1-210-567-2788 Monday/Thursday 8 a.m. – 8 p.m. Tuesday/Wednesday/Friday 8 a.m. – 5 p.m.

## UT Physician Multispecialty – The Heights

925 N. Shepherd Drive Houston, TX 77008 1-713-486-7200 Monday – Friday 8 a.m. – 5 p.m. Saturday 8 a.m. – Noon