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Superior HealthPlan

Foster Care Centers of Excellence

Superior HealthPlan has established Foster Care Centers of Excellences (FCCOE) in Texas. These centers consist of STAR Health network providers who have extensive foster care experience and are trained in working with children and youth who have undergone trauma. Superior will work closely with the FCCOE to expedite and streamline services for children and youth in foster care.

What are the benefits of a Foster Care Center of Excellence?

The FCCOE will serve as a one-stop shop to access services. These include:

- Access to a certified provider for Texas Health Steps (THSteps), also known as Early and Periodic Screening Diagnosis and Treatments (EPSDTs), checkups within the first 30 days of entering state conservatorship
- Access to a certified provider for the Child and Adolescent Needs and Strengths (CANS) assessment within the first 30 days of entering state conservatorship
- Behavioral services (Individual therapy, Group therapy, Trauma Informed Care, Cognitive Behavioral Therapy, etc.)
- Referrals to specialists like Physical Therapy, Speech Therapy and Occupational Therapy
- Assistance with getting Durable Medical Equipment
- Family planning and pregnancy care
- Vision and dental services
- Prescriptions
- Lab tests and x-rays
- Urgent care

Please note: The FCCOE can provide services to STAR Health members on a one-time basis or serve as a Primary Care Provider.

How can a Foster Care Center of Excellence benefit caregivers?

The FCCOE is experienced in working with caseworkers and families to provide immediate services to children and youth to assess their health-care needs. This can be done shortly after they enter into foster care or if there is an urgent placement change requiring a medical visit. The FCCOE will also utilize the use of Health Passport so authorized users can obtain the health-care information of the services their child received in their clinic.

How do I set up an appointment?

To set up an appointment with the FCCOE's, call the numbers listed on the back of this page. To learn more about FCCOE's, please call STAR Health Member Services at 1-866-912-6283 and ask for a Member Connections Representative.



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The FCCOEs* in Texas are:

Harris County Protective Services

6300 Chimney Rock Road
Houston, TX 77081
1-713-295-2570
Monday – Friday 8 a.m. – 5 p.m.

Northwest Assistance Ministries (NAM)

15555 Kuykendahl Road
Houston, TX 77090
1-281-885-4630
Monday – Thursday 8 a.m. – 5 p.m.
Friday 8 a.m. – 4 p.m.

South Texas Center for Pediatric Care

94 Briggs Ave., Suite 400
San Antonio, TX 78224
1-210-922-2299
Monday – Friday 8 a.m. – 5 p.m.

123 Stone Oak Loop
San Antonio, TX 78258
1-210-495-7334
Monday – Friday 8 a.m. – 5 p.m.

3327 Research Plaza, Suite 307
San Antonio, TX 78235
1-210-337-2100
Monday – Friday 8 a.m. – 5 p.m.

9150 Huebner Rd., Suite 240
San Antonio, TX 78240
1-210-576-1436
Monday – Friday 8 a.m. – 5 p.m.

Texas Tech Amarillo

1400 S. Coulter
Amarillo, TX 79106
1-806-414-9800
Monday – Friday 8 a.m. – 5 p.m.

Texas Tech Lubbock

3502 9th Street, Suite 130
Lubbock, TX 79423
1-806-743-1188
Monday – Friday 8 a.m. – 5 p.m.

3601 4th Street, 3rd Floor
Lubbock, TX 79430
1-806-743-7335
Monday – Friday 8 a.m. – 5 p.m.

4804 82nd Street
Lubbock, TX 79423
1-806-743-7800
Monday – Friday 8 a.m. – 5 p.m.

6630 Quaker Avenue, Suite C
Lubbock, TX 79413
1-806-743-7660
Monday – Friday 8 a.m. – 5 p.m.

Texas Tech Permian Basin

316 Secor Street
Midland, TX 79701
1-432-620-1111
Monday – Friday 8 a.m. – 5 p.m.

701 W. 5th Street
Odessa, TX 79763
1-432-703-5300
Monday – Friday 8 a.m. – 5 p.m.

UT Health San Antonio Wellness 360 Pediatrics

7703 Floyd Curl Drive
San Antonio, TX 78229
1-210-567-2788
Monday/Thursday 8 a.m. – 8 p.m.
Tuesday/Wednesday/Friday 8 a.m. – 5 p.m.

*Please note, English and Spanish speaking providers are available.