

## Superior HealthPlan Foster Care Centers of Excellence

Superior HealthPlan has established Foster Care Centers of Excellences (FCCOE) in Texas. These centers consist of STAR Health network providers who have extensive foster care experience and are trained in working with children and youth who have undergone trauma. Superior will work closely with the FCCOE to expedite and streamline services for children and youth in foster care.

### What are the benefits of a Foster Care Center of Excellence?

The FCCOE will serve as a one-stop shop to access services. These include:

- Access to a certified provider for Texas Health Steps (THSteps), also known as Early and Periodic Screening Diagnosis and Treatments (EPSDTs), checkups within the first 30 days of entering state conservatorship
- Access to a certified provider for the Child and Adolescent Needs and Strengths (CANS) assessment within the first 30 days of entering state conservatorship
- Behavioral services (Individual therapy, Group therapy, Trauma Informed Care, Cognitive Behavioral Therapy, etc.)
- Referrals to specialists like Physical Therapy, Speech Therapy and Occupational Therapy
- Assistance with getting Durable Medical Equipment
- Family planning and pregnancy care
- Vision and dental services
- Prescriptions
- Lab tests and x-rays
- Urgent care

***Please note: The FCCOE can provide services to STAR Health members on a one-time basis or serve as a Primary Care Provider.***

### How can a Foster Care Center of Excellence benefit caregivers?

The FCCOE is experienced in working with caseworkers and families to provide immediate services to children and youth to assess their health-care needs. This can be done shortly after they enter into foster care or if there is an urgent placement change requiring a medical visit. The FCCOE will also utilize the use of Health Passport so authorized users can obtain the health-care information of the services their child received in their clinic.

### How do I set up an appointment?

To set up an appointment with the FCCOE's, call the numbers listed on the back of this page. To learn more about FCCOE's, please call STAR Health Member Services at 1-866-912-6283 and ask for a Member Connections Representative.

**FosterCareTX.com**

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# Foster Care Centers of Excellence

The FCCOEs\* in Texas are:

## **Austin Area CommUnityCare Health Centers**

For locations and hours of operation please visit  
<https://communitycaretx.org/locations/char/E/>  
1-512-978-9015

## **Bethesda Pediatrics**

1350 East Richards Street  
Tyler, TX 75702  
1-903-531-9455  
Monday – Friday, 8 a.m. – 5 p.m.

## **Cute Pediatrics - Brownsville**

1502 Midlane Drive, Suite 111  
Harlingen, TX 78552  
1-956-230-6320  
Monday – Friday, 8 a.m. – 8 p.m.  
Saturday – Sunday, 9 a.m. – 2 p.m.

## **Cute Pediatrics - Harlingen**

18 Paseo Plaza  
Brownsville, TX 78521  
1-956-982-1561  
Monday – Friday, 10 a.m. – 6 p.m.  
Saturday 10 a.m. – 2 p.m.  
Sunday 3 – 7 p.m.

## **Dell Children’s Medical Group Primary Care Pediatrics - Cedar Park**

1301 Medical Parkway #200  
Cedar Park, TX 78613  
1-512-324-0975  
Monday – Friday, 8 a.m. – 4:30 p.m.

## **Dell Children’s Medical Group Primary Care Pediatrics - Muller**

1301 Barbara Jordan Boulevard #200G  
Austin, TX 78723  
1-512-324-0975  
Monday – Friday, 8 a.m. – 4:30 p.m.

## **Harris County Protective Services**

6300 Chimney Rock Road  
Houston, TX 77081  
1-713-295-2570  
Monday – Friday, 8 a.m. – 5 p.m.

## **MD Kids Pediatrics**

181 Gus Rallis  
El Paso, TX 79932  
1-915-242-0339  
Monday – Friday, 8:30 a.m. – 5 p.m.

4659 Cohen Dr., Suite B  
El Paso, TX 79924  
1-915-217-1140  
Monday – Friday, 8:30 a.m. – 5 p.m.

1512 Zaragoza, Suite 1-A  
El Paso, TX 79936  
1-915-855-7700  
Monday – Friday, 8:30 a.m. – 5 p.m.

## **Rees-Jones Center for Foster Care Excellence – Children’s Health Specialty Center Dallas**

2350 North Stemmons Freeway  
Suite F2100  
Dallas, TX 75207  
1-214-867-6000  
Monday – Friday, 8 a.m. – 5 p.m.

## **Rees-Jones Center for Foster Care Excellence – Children’s Health Specialty Center 1 Plano**

7609 Preston Road, Suite P2700  
Plano, TX 75207  
1-214-867-6000  
Monday – Friday, 8 a.m. – 5 p.m.

\*Please note, English and Spanish speaking providers are available.



**superior  
healthplan™**

**Texas Tech Amarillo**

1400 S. Coulter  
Amarillo, TX 79106  
1-806-414-9800  
Monday – Friday, 8 a.m. – 5 p.m.

**Texas Tech Lubbock**

3502 9th Street, Suite 130  
Lubbock, TX 79423  
1-806-743-1188  
Monday – Friday, 8 a.m. – 5 p.m.

3601 4th Street, 3rd Floor  
Lubbock, TX 79430  
1-806-743-7335  
Monday – Friday, 8 a.m. – 5 p.m.

4804 82nd Street  
Lubbock, TX 79423  
1-806-743-7800  
Monday – Friday, 8 a.m. – 5 p.m.

6630 Quaker Avenue, Suite C  
Lubbock, TX 79413  
1-806-743-7660  
Monday – Friday, 8 a.m. – 5 p.m.

**Texas Tech Permian Basin**

316 Secor Street  
Midland, TX 79701  
1-432-620-1111  
Monday – Friday, 8 a.m. – 5 p.m.

701 W. 5th Street  
Odessa, TX 79763  
1-432-703-5300  
Monday – Friday, 8 a.m. – 5 p.m.

**UT Health San Antonio  
Wellness 360 Pediatrics**

7703 Floyd Curl Drive  
San Antonio, TX 78229  
1-210-567-2788  
Monday/Thursday, 8 a.m. – 8 p.m.  
Tuesday/Wednesday/Friday, 8 a.m. –  
5 p.m.

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**UTMB Health – Bay Colony Town Center**

2785 Gulf Freeway S, Suite 2.200  
League City, TX 77537  
1-888-886-2543  
Monday – Friday, 8 a.m. – 5 p.m.

**UTMB Health – Galvez Shopping Center**

6416 Broadway Street  
Galveston, TX 77551  
1-409-772-3695  
Monday – Friday, 8 a.m. – 5 p.m.

**UT Physician Multispecialty –  
Greens Clinic**

550 Greens Parkway, Suite 150  
Houston, Texas 77067  
1-713-486-5600  
Monday/Wednesday/Friday, 8 a.m. –  
5 p.m.  
Tuesday/Thursday, 8 a.m. – 7 p.m.  
Saturday 8 a.m. – 12 p.m.

## Superior HealthPlan Centro de Excelencia de Hogares Sustitutos



Superior HealthPlan ha establecido los Centros de Excelencia de Cuidado Temporal (FCCOE) en Texas. Estos centros consisten en proveedores de la red de STAR Health que cuentan con amplia experiencia en cuidado temporal y que están capacitados para trabajar con niños y jóvenes que han sufrido traumas. Superior trabajará estrechamente con los FCCOE a fin de acelerar y optimizar los servicios para niños y jóvenes en cuidado temporal.

### ¿Cuáles son los beneficios de un Centro de Excelencia de Hogares Sustitutos?

El FCCOE funcionará como un lugar centralizado para acceder a los servicios. Estos incluyen:

- Acceso a un proveedor certificado para los exámenes regulares de los Pasos Sanos de Tejas (THSteps), también conocido como Evaluación, Diagnóstico y Tratamiento Temprano y Periódico (EPSDT, por sus siglas en inglés), dentro de los primeros 30 días del ingreso a la tutela estatal
- Acceso a un proveedor certificado para la evaluación de las Necesidades y Fortalezas de Niños y Adolescentes (CANS) dentro de los primeros 30 días del ingreso a la tutela estatal
- Servicios del comportamiento (terapia individual, terapia grupal, atención informada de traumas, terapia cognitiva del comportamiento, etc.)
- Referencias a especialistas, como profesionales de terapia física, terapia del habla y terapia ocupacional
- Asistencia para la obtención de equipos médicos duraderos
- Planificación familiar y atención del embarazo
- Servicios dentales y oftalmológicos
- Medicinas recetadas
- Pruebas de laboratorio y radiografías
- Atención de urgencia

***Tenga en cuenta lo siguiente: El FCCOE puede proporcionar servicios a los afiliados de STAR Health una única vez o como proveedor de atención primaria.***

### ¿De qué forma un Centro de Excelencia de Hogares Sustitutos puede beneficiar a los cuidadores?

El FCCOE tiene experiencia en trabajar con trabajadores sociales y familias para proporcionar servicios inmediatos a niños y jóvenes a fin de evaluar sus necesidades de atención médica. Esto se lleva a cabo inmediatamente después de que ingresan al hogar sustituto o si existe un cambio urgente de hogar sustituto que requiera una visita médica. El FCCOE también empleará el uso del Pasaporte de Salud (Health Passport), así los usuarios autorizados pueden obtener la información de atención médica de los servicios que el/la niño/a recibió en su clínica.

### ¿Cómo coordino una cita?

Para coordinar una cita con un FCCOE's, llame a los números detallados en el dorso de esta página. Para obtener más información sobre los FCCOE, llame a los Servicios para miembros de STAR Health al 1-866-912-6283 y pida hablar con un representante de Conexiones para Miembros.

# Centro de Excelencia de Hogares Sustitutos

En Texas, los FCCOEs\* son los siguientes:



## **Austin Area CommUnityCare Health Centers**

Para conocer las ubicaciones y los horarios de atención, por favor visite <https://communitycaretx.org/locations/char/E/>  
1-512-978-9015

## **Bethesda Pediatrics**

1350 East Richards Street  
Tyler, TX 75702  
1-903-531-9455  
Lunes a viernes de 8 a.m. a 5 p.m.

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1-956-230-6320  
Lunes a viernes de 8 a.m. a 8 p.m.  
Sábado a domingo 9 a.m. a 2 p.m.

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Lunes a viernes de 10 a.m. a 6 p.m.  
Sábado de 10 a.m. a 2 p.m.  
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