

2023 Prior Authorization Denial and Approval Rates - CHIP

Service Type	Total PA Request	Approved	Denied	Total Requests Denied for Non-Covered Benefit	Total Requests Denied for lack of Medical Necessity	Denials Overturned on Internal Appeal	Denials Overturned thru External Review	
TOTAL	3,208	81.0%	19.0%		0.3%	18.6%	0.2%	N/A
Behavioral Health Services	79	96.2%	3.8%		0.0%	0.0%	1.3%	N/A
Clinician Administered Drugs	23	100.0%	0.0%		0.0%	0.0%	0.0%	N/A
DME/Medical Supplies	62	93.5%	6.5%		0.0%	6.5%	1.6%	N/A
Hearing and Audiology Devices and Services	N/A	N/A	N/A		N/A	N/A	N/A	N/A
Home Health Services	11	100.0%	N/A		N/A	9.1%	N/A	N/A
Implantable Device	N/A	N/A	N/A		N/A	N/A	N/A	N/A
Medicine Services: Sleep Studies	N/A	N/A	N/A		N/A	N/A	N/A	N/A
Non Emergent Medical Transportation	N/A	N/A	N/A		N/A	N/A	N/A	N/A
Surgical Services and Procedures	904	95.6%	4.4%		0.1%	4.3%	0.1%	N/A
Genetic Testing & Counseling	169	90.5%	9.5%		1.8%	7.7%	n/a	N/A
Imaging Services	626	77.2%	22.8%		1.1%	21.7%	0.2%	N/A
Medicine Services: Therapy	1,334	69.7%	30.3%		0.0%	30.3%	0.2%	N/A